

Juan Waters

Adjunct Phlebotomy Technician Instructor

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📍 Springfield, IL 62704

STRENGTHS

- 🎓 **Clinical instruction**
Demonstrations became easier for learners to follow when each procedure connected directly with patient safety.
- 👥 **Skills coaching**
During return demonstrations, feedback stayed specific and calm, helping learners correct technique before reassessment.
- 🧪 **Specimen quality**
Reviewing rejected specimens with laboratory colleagues turned recurring errors into useful coaching moments.
- 🗣️ **Patient communication**
Plain language explanations helped anxious, pediatric, and geriatric patients feel informed during collection.
- 📅 **Course organization**
Careful schedules kept assignments, practice stations, grading, and learner records moving together across cohorts.

SKILLS

Phlebotomy Instruction

Venipuncture Capillary Collection

Adult Education

Curriculum Delivery

Skills Demonstration

Competency Assessment

Assignment Grading

Student Coaching Preceptorship

Specimen Handling

Patient Identification

Infection Prevention

Faculty Coordination

Time Management

SUMMARY

Phlebotomy professional and clinical educator with more than eight years of progressive experience in hospital specimen collection, outpatient services, preceptorship, and vocational instruction. Current practice includes venipuncture, capillary collection, specimen identification, infection prevention, patient communication, and quality practices, supported by **national phlebotomy certification** and **NAPTP Instructor Certification**. Translates clinical standards into structured adult learning through demonstrations, supervised practice, skills checkoffs, assignments, grading, and competency feedback. Organizes laboratory instruction, maintains accurate training records, coordinates with faculty, and adapts explanations for learners with varied experience levels. Experience includes community college instruction, **approved curriculum** delivery, student coaching, clinical preceptorship, and practical skill development. Prepared to support **daytime instruction** across local campuses with clear communication, careful organization, and current clinical knowledge.

EXPERIENCE

Phlebotomy Instructor

Prairie State Career Institute 📅 August 2024 - Present 📍 Springfield, Illinois

- Lead vocational phlebotomy instruction for adult learners through classroom lessons, demonstrations, simulation, supervised practice, competency assessments, and coordinated curriculum delivery. Manage lesson planning, assignments, grading, laboratory readiness, learner records, and faculty communication for cohorts of up to 18 students.
- Delivered approved **phlebotomy** curriculum through demonstrations, simulation, and supervised **venipuncture** practice.
 - Built weekly lessons linking anatomy, specimen handling, **infection prevention**, and **patient identification**.
 - Administered written assessments and competency checkoffs, then documented remediation before repeat evaluations.
 - Maintained laboratory readiness for cohorts of up to 18 learners during sequenced skill stations.
 - Coordinated pacing, grading expectations, learner concerns, and instructional consistency with faculty colleagues.
 - Refreshed **teaching** content as collection practices and certification expectations changed within course objectives.

Senior Phlebotomist and Preceptor

Midwest Regional Medical Center 📅 June 2021 - July 2024 📍 Decatur, Illinois

- Supported inpatient and outpatient blood collection across high volume hospital services while serving as a clinical preceptor for newly hired phlebotomists. Combined patient centered collection practice with return demonstrations, competency documentation, coaching, workflow coordination, and specimen quality improvement.
- Performed inpatient and outpatient collections while protecting identification, labeling, and transport accuracy.
 - Precepted newly hired phlebotomists through venipuncture, capillary techniques, and documented return demonstrations.
 - Coached staff through difficult collections, pediatric communication, geriatric needs, and escalation practices.
 - Organized timed, routine, and urgent collection priorities with nursing and laboratory teams.
 - Reviewed specimen rejection causes with laboratory colleagues and reinforced handling practices during huddles.
 - Explained procedures clearly to patients, trainees, and interdisciplinary partners during fast paced shifts.

Phlebotomist

Capitol Diagnostic Services 📅 July 2018 - May 2021 📍 Champaign, Illinois

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



● Phlebotomy Instructor at Prairie State Career Institute (2.1 Years)

● Senior Phlebotomist and Preceptor at Midwest Regional Medical Center (3.1 Years)

● Phlebotomist at Capitol Diagnostic Services (2.8 Years)

Provided outpatient venipuncture and **capillary collection** for diverse patient populations while managing order verification, specimen preparation, **patient communication**, appointment flow, and collection area readiness. Supported new team members through demonstrations of routine workflows under senior staff oversight.

- Completed venipuncture and capillary collections while following identification and labeling requirements.
- Prepared specimens by confirming tube selection, handling conditions, routing, and laboratory requirements.
- Used plain language explanations that helped anxious patients cooperate throughout collection procedures.
- Managed appointments and walk in demand while keeping collection areas stocked and organized.
- Escalated unusual orders and collection concerns to appropriate clinical or laboratory personnel.
- Demonstrated routine collection workflows for new team members under senior staff oversight.

PROJECTS

Adult Phlebotomy Skills Lab 📅 2025

Built a structured practice sequence for adult learners, connecting demonstrations, supervised venipuncture, capillary collection, skills checkoffs, and feedback. Students gained a clear path from classroom concepts toward safe clinical performance.

Specimen Quality Coaching Program 📅 2023

Created practical coaching sessions around patient identification, tube selection, labeling, handling, and transport. Short demonstrations helped staff recognize preventable collection errors and protect specimen quality during daily operations.

LEADERSHIP & AWARDS

- Recognized as a trusted preceptor for clear demonstrations and practical coaching of newly hired phlebotomists.
- Commended for organized vocational instruction, accurate learner records, and consistent competency feedback.
- Selected to coordinate course pacing and grading alignment across instructional sections.

EDUCATION

Associate of Applied Science in Clinical Laboratory Science

Lincoln Land Community College 🎓 GPA: 4.0 📅 2018 📍 Springfield, Illinois

Coursework: *Phlebotomy, anatomy and physiology, clinical laboratory procedures, infection prevention*

CERTIFICATIONS

- Certified Phlebotomy Technician, National Healthcareer Association 📅 2018
- NAPTP Instructor Certification 📅 2025

TECHNICAL SKILLS

- **Phlebotomy Procedures:** Venipuncture, Capillary collection, Blood collection
- **Instructional Methods:** Classroom instruction, Skills demonstrations, Supervised practice
- **Assessment Methods:** Competency checkoffs, Written assessments, Assignment grading
- **Specimen Management:** Specimen identification, Specimen labeling, Specimen transport
- **Clinical Safety:** Infection prevention, Patient identification, Safe collection
- **Curriculum Delivery:** Approved curriculum, Lesson planning, Course pacing
- **Learner Support:** Adult education, Student coaching, Remediation
- **Clinical Communication:** Patient communication, Verbal communication, Faculty coordination
- **Laboratory Operations:** Tube selection, Order verification, Laboratory processing
- **Professional Credentials:** NHA certification, NAPTP certification, Clinical preceptorship

PROFESSIONAL AFFILIATIONS

- National Healthcareer Association, Certified Phlebotomy Technician community.
- National Association of Phlebotomy Technician Professionals, instructor community.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST