

Emmanuel Gomez

Bridge Traffic Officer

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STRENGTHS

- 🚧 **Traffic judgment**
During changing lane conditions, made practical routing decisions that kept vehicles moving safely and earned supervisor confidence.
- 🚨 **Incident response**
When a vehicle stalled, helped protect the area, shared clear updates, and supported quick lane recovery.
- 🗣️ **Bilingual service**
English and Spanish directions helped drivers understand turnarounds and lane changes, even with noise and heat nearby.
- 🔧 **Equipment care**
Routine rounds caught worn cones and damaged barriers early, giving operations a cleaner and safer traffic setup.
- ☰ **Task switching**
Moving between drivers, logs, radios, and equipment checks kept each shift organized when priorities changed quickly.

SKILLS

<u>Traffic direction</u>	<u>Traffic control</u>
<u>Toll operations</u>	<u>Incident monitoring</u>
<u>Cargo identification</u>	
<u>Radio communication</u>	
<u>Accident clearing</u>	<u>Equipment repair</u>
<u>Microsoft Office</u>	<u>Organization</u>
<u>Time management</u>	<u>Task switching</u>
<u>Written English</u>	<u>Spoken Spanish</u>
<u>Safe vehicle operation</u>	

LANGUAGES

English	Native
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SUMMARY

Bridge traffic operations professional with three years of experience directing cars and commercial trucks, supporting **toll lane activity**, monitoring roadway conditions, and communicating with **toll collectors** and supervisors. Work includes incident response, lane recovery, turnaround support, cargo identification, barricade upkeep, cone placement, traffic light replacement, and basic equipment repair. Maintains a valid **Texas Driver License** and strong driving record, with practical knowledge of **traffic control principles**, municipal vehicle operation, office procedures, computer use, and accurate shift documentation. Communicates clearly in spoken English and Spanish, including during high noise, heavy truck activity, extreme South Texas heat, fumes, and changing traffic patterns. Organized and physically prepared for outdoor work, task switching, accident clearing, and safe decisions within established policies. Brings calm judgment and dependable public service to bridge operations.

EXPERIENCE

Traffic Control Attendant, Bridge Operations

Borderland Toll Operations 📅 April 2025 - Present 📍 McAllen, TX

Supports busy **bridge toll operations** across multiple outdoor lanes, coordinating vehicle movement, incident response, equipment checks, and bilingual driver guidance. Works with toll staff and shift supervisors to protect safe flow, recover disrupted lanes, and keep operational changes clear.

- Directed cars and trucks through toll queues, keeping open lanes clear for operational changes.
- Relayed lane status, stalled vehicles, backups, and hazards by radio to **supervisors** and toll staff.
- Monitored collisions, damaged equipment, and unsafe behavior, then reported details under site procedures.
- Guided traffic around disabled vehicles, restoring affected lanes through coordinated safe movement.
- Inspected **cones, barricades**, signal heads, and gate components during routine outdoor rounds.
- Cleaned equipment and completed minor repairs, escalating electrical or mechanical defects for follow up.
- Provided **English** and **Spanish** directions during lane changes and turnarounds in high noise conditions.

Yard Traffic Assistant, Freight Operations

South Texas Freight Yard Services 📅 October 2023 - March 2025 📍 Pharr, TX

Managed entry traffic at a commercial freight yard, balancing truck routing, cargo recognition, documentation, temporary controls, and driver questions. Shift work required steady **task switching**, clear records, safe perimeters, and practical decisions under supervisory policies.

- Directed passenger vehicles and **heavy trucks** into **staging areas**, keeping freight access lanes unobstructed.
- Identified cargo and trailer types from documents and visual checks before routing drivers.
- Recorded vehicle and incident details in office **software** and **shift logs** for supervisor review.
- Repositioned cones and portable barricades as loading activity changed nearby traffic patterns.
- Established safe perimeters during roadway disruptions and gave drivers alternate directions.
- Notified supervisors about uncertain cargo classifications, obstructions, and conditions needing operational review.
- Balanced outdoor traffic direction, driver questions, documentation, and **equipment checks** throughout changing shifts.

PROJECTS

Toll Lane Recovery Initiative 📅 2025

MY CAREER



- Traffic Control Attendant, Bridge Operations at Borderland Toll Operations (1.5 Years)
- Yard Traffic Assistant, Freight Operations at South Texas Freight Yard Services (1.4 Years)

A stalled vehicle can change an entire queue. Supported a practical lane recovery approach using cones, radio updates, bilingual directions, and coordinated vehicle movement to restore safe toll access after minor disruptions.

Freight Yard Traffic Mapping 📅 2024

Small routing choices kept large trucks moving. Helped organize staging directions around loading activity, cargo types, temporary barricades, and alternate paths for smoother yard access.

LEADERSHIP & AWARDS

- Recognized by shift supervisors for dependable traffic direction during busy toll operations.
- Selected by peers as a reliable resource for bilingual driver guidance and lane changes.
- Praised for clear incident records and calm responses during roadway disruptions.

EDUCATION

High School Diploma

PSJA Early College High School 🎓 GPA: 0 📅 2023 📍 Pharr, TX

Coursework: English grammar, computer applications, workplace communication, physical education

CERTIFICATIONS

- Work Zone Traffic Control Fundamentals 📅 2024
- Valid Texas Driver License 📅 2023

TECHNICAL SKILLS

- **Traffic Control:** Traffic control principles, lane direction, traffic flow
- **Toll Operations:** Toll lane activity, toll gates, vehicle queues
- **Incident Response:** Accident reporting, lane clearing, safe perimeters
- **Traffic Equipment:** Cones, barricades, signal heads
- **Basic Repairs:** Traffic light repair, barrier replacement, equipment cleaning
- **Radio Systems:** Radio communication, lane status updates, supervisor calls
- **Office Software:** Microsoft Office, shift logs, incident records
- **Cargo Operations:** Cargo identification, trailer types, shipping documents
- **Vehicle Operations:** Municipal vehicle operation, Texas Driver License, safe driving
- **Communication:** Written English, spoken English, spoken Spanish

PROFESSIONAL AFFILIATIONS

- Bridge traffic operations team member supporting safe vehicle flow and clear radio communication.
- Freight yard operations team contributor coordinating drivers, staging routes, and temporary controls.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST