

Ibrahim Burgess

CDL A Delivery Driver

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STRENGTHS

- ♥ **Safe Route Execution**
Pre trip checks became a steady habit, helping identify equipment concerns before they affected customers or dispatch.
- 👥 **Customer Service**
Clear updates and accurate placement helped receiving teams work smoothly, even when access or timing changed.
- ✔️ **Food Safety**
Temperature checks and sanitary handling protected product quality from trailer loading through final customer placement.
- 📖 **Independent Planning**
Route sequencing kept stops organized during overnight work, and dispatch could rely on timely status updates.
- 🚚 **Freight Handling**
Hand carts, load bars, and controlled lifting supported safer movement of heavy cases through difficult delivery spaces.

SKILLS

Class A CDL DOT Regulations

Hazmat Guidelines Food Safety

Electronic Logs Route Planning

Customer Service Basic Math

Backhauls Line Hauls

Invoice Reconciliation Safe Lifting

Straight Trucks SLS Units

Load Bars

LANGUAGES

English

Native

SUMMARY

CDL A delivery driver with four years of commercial experience moving dry, refrigerated, and frozen foodservice freight across regional routes. Holds a valid **Class A Commercial Driver's License** and applies DOT regulations, Hazmat guidelines, food safety controls, electronic logging, and **safe delivery methods** during day, evening, and overnight operations. Handles **three axle tractors, 45 to 48 foot trailers**, straight trucks, hand carts, pallets, load bars, SLS units, and onboard computers. Completes inspections, invoices, returns, backhauls, line hauls, maintenance reports, and temperature checks with care. Communicates clearly with dispatch, customers, and management when traffic, weather, equipment, product, or access conditions change. Brings steady route organization, sound judgment, courteous service, and dependable execution across demanding delivery environments.

EXPERIENCE

CDL A Foodservice Delivery Driver

Midland Fresh Logistics 📅 October 2024 - Present 📍 Peoria, Illinois

Support regional foodservice distribution through evening and overnight routes, serving restaurant and institutional customers with mixed temperature freight. Manage route sequencing, delivery documentation, equipment checks, product handling, customer communication, and issue escalation while working independently across changing traffic and weather conditions.

- Execute evening foodservice routes, sequencing stops and paperwork for timely frozen, refrigerated, and dry deliveries.
- Unload cases with **hand carts** across docks, ramps, and stairs, placing products in designated storage areas.
- Monitor trailer temperatures and product condition, separating concerns through sanitary handling and **food safety** practices.
- Complete pre trip inspections, **DOT electronic logs, maintenance reports**, and invoice reconciliation before route closeout.
- Operate three axle tractors, load bars, pallets, **onboard computers**, and **45 to 48 foot trailers** safely.
- Build customer trust through accurate scanning, clear exception updates, and orderly product placement at delivery.

Commercial Delivery Driver

Heartland Route Services 📅 October 2022 - September 2024 📍 Bloomington, Illinois

Managed tractor trailer deliveries for mixed temperature food and restaurant supplies across scheduled regional routes. Organized stops independently, stabilized freight, processed returns, completed equipment checks, and coordinated with dispatch when weather, traffic, loading, or customer access affected delivery plans.

- Drove **tractor trailer** routes carrying mixed temperature freight, organizing stop priorities and delivery documents independently.
- Stabilized freight with **load bars** and pallet positioning, reducing movement during departure and multi stop routes.
- Retrieved **damaged goods** and **customer returns**, verified quantities, and delivered backhaul freight for accurate disposition.
- Reported tire, lighting, brake, **trailer**, and loading concerns through established maintenance channels before route departure.
- Moved heavy cases with **two wheel hand carts**, using controlled lifting and pushing techniques in tight spaces.
- Communicated route changes with dispatch and customers when weather, traffic, or access conditions altered delivery timing.

MY CAREER



- CDL A Foodservice Delivery Driver at Midland Fresh Logistics (1.9 Years)
- Commercial Delivery Driver at Heartland Route Services (1.9 Years)

PROJECTS

Regional Foodservice Route Operations 📅 2026

Coordinated mixed temperature delivery work across docks, ramps, stairs, and customer storage areas. Applied route planning, invoice checks, temperature control, safe unloading, and customer communication during demanding regional service runs.

Returns and Backhaul Control 📅 2024

Managed damaged goods, customer returns, and backhaul freight through quantity verification, paperwork review, safe transport, and scheduled return handling. Supported accurate product disposition without disrupting planned delivery work.

LEADERSHIP & AWARDS

- Recognized by route teams for dependable customer communication and orderly product placement during demanding service stops.
- Selected by dispatch partners as a trusted driver for independent route organization and changing delivery conditions.
- Maintained a consistent safety focus through documented inspections, careful freight handling, and timely issue escalation.

EDUCATION

High School Diploma

Manual Academy 🎓 GPA: 3.0 📅 2020 📍 Peoria, Illinois

***Coursework:** English communication, basic arithmetic, workplace safety, physical education*

CERTIFICATIONS

- Valid Class A Commercial Driver's License, Illinois 📅 2022
- Commercial Driver Training Certificate 📅 2022

TECHNICAL SKILLS

- **Commercial Vehicles:** Three axle tractors, 45 to 48 foot trailers, straight trucks
- **Delivery Equipment:** Two wheel hand carts, pallets, load bars
- **Route Technology:** Onboard computers, keypads, SLS units
- **Compliance Records:** DOT electronic logs, manual logs, maintenance reports
- **Inspection Practices:** Pre trip inspections, post trip inspections, vehicle inspections
- **Freight Types:** Dry products, refrigerated products, frozen products
- **Food Safety:** Temperature control, cross contamination prevention, sanitation
- **Delivery Documents:** Customer invoices, completed invoices, damage reports
- **Freight Movements:** Backhauls, line hauls, customer returns
- **Safety Standards:** Hazmat guidelines, safe lifting, safe delivery methods
- **Route Conditions:** Long distance driving, varied terrain, changing weather
- **Customer Operations:** Storage placement, receiving areas, delivery timing

PROFESSIONAL AFFILIATIONS

- Commercial Driver Community, engaged in safe driving practices and shared route safety habits with peers.
- Foodservice Distribution Network, connected with delivery professionals focused on customer service and product integrity.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST