

# Miracle Lane

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## SUMMARY

Licensed Clinical Social Worker with eight years of progressive experience directing **behavioral health rehabilitation** across inpatient psychiatric, residential rehabilitation, and community mental health programs. Leads clinical operations for adults with **severe and persistent mental disabilities**, connecting **individualized treatment plan objectives** with coordinated services, rehabilitation programming, documentation, reporting, and discharge preparation. Supervises therapists and rehabilitation staff through case consultation, record review, performance coaching, and structured clinical guidance. Develops in service training on recovery oriented care, risk recognition, documentation quality, and therapeutic boundaries. California LCSW with practical experience strengthening program development, continuity of care, policy adherence, and safe service delivery. Brings calm clinical judgment and collaborative leadership that can support consistent rehabilitation outcomes across a full continuum of **mental health services**.

## EXPERIENCE

### Clinical Program Manager, Behavioral Health Rehabilitation

July 2023 - Present

Redwood Pathways Behavioral Health

*Sacramento, California*

Directs **clinical operations** for a residential behavioral health rehabilitation program serving adults with severe and persistent mental disabilities. Leads treatment planning, rehabilitation services, staff supervision, reporting oversight, training, case consultation, and discharge coordination across a high acuity care setting.

- Directed **residential rehabilitation** services for adults with **severe and persistent mental disabilities**, coordinating treatment planning and discharge.
- Redesigned interdisciplinary treatment reviews, linking objectives, interventions, progress notes, and transition planning across each client stay.
- Supervised therapists and rehabilitation staff through **case consultation**, documentation review, coaching, and escalation support for complex presentations.
- Created **in service training** on **recovery oriented care**, risk recognition, documentation quality, and therapeutic boundaries for staff.
- Standardized reporting checkpoints and record audits, improving visibility into overdue documentation, service gaps, and follow up needs.
- Coordinated psychiatric, nursing, rehabilitation, and case management resources to sustain continuity across high acuity client care.

### Clinical Supervisor, Residential Rehabilitation

May 2021 - June 2023

Sierra Vista Recovery Network

*Roseville, California*

Led day to day clinical supervision for a multidisciplinary residential rehabilitation team serving adults with persistent psychiatric disabilities. Guided treatment planning, **program development**, documentation review, staff education, complex case coordination, and transitions into less restrictive care.

- Led clinical supervision for a multidisciplinary rehabilitation team serving adults with persistent psychiatric disabilities in residential care.
- Converted assessment findings into measurable treatment objectives and coordinated interventions, improving consistency between plans and services.
- Developed rehabilitation groups addressing coping skills, **community functioning**, **relapse prevention**, and preparation for less restrictive care.
- Reviewed **clinical records** and required reports for completeness, timeliness, and alignment with established program procedures.
- Delivered recurring **in service training** on **treatment** planning, documentation, recovery principles, and challenging client situations.
- Coordinated prescribers, nurses, social services, and community providers to preserve continuity through discharge planning.

### Licensed Clinical Social Worker, Community Mental Health

August 2019 - April 2021

Capital Community Mental Health

*Sacramento, California*

Managed clinical care for adults with severe and persistent mental disabilities in a **community mental health** setting. Provided assessment, therapy, rehabilitation planning, care coordination, documentation, group facilitation, and program development support for clients with complex needs.

- Managed care for adults with **severe and persistent mental disabilities** through assessment, therapy, **rehabilitation** planning, and coordination.
- Created individualized treatment plans connecting client goals with interventions, functional supports, and measurable progress indicators.
- Facilitated therapeutic and skills based groups focused on symptom management, coping, interpersonal functioning, and community reintegration.
- Coordinated families, psychiatric providers, **housing resources**, and **community agencies** to support safe treatment transitions.
- Maintained timely clinical documentation and service records under confidentiality requirements, **program policies**, and reporting practices.
- Evaluated recurring client needs and proposed structured groups and referral pathways for underserved behavioral health needs.

### Behavioral Health Clinician, Outpatient Services

October 2018 - July 2019

Valley Hope Counseling Center

*Davis, California*

Delivered supervised outpatient mental health services for adults with serious psychiatric conditions while progressing toward independent **clinical licensure**. Completed assessments, counseling, treatment planning, care coordination, documentation, and early program design for persistent mental health needs.

- Delivered supervised outpatient **mental health services** for adults with serious **psychiatric** conditions and complex support needs.
- Completed psychosocial assessments and translated presenting needs into treatment goals, interventions, and referral plans.
- Provided recovery oriented counseling suited to client functioning, readiness, and treatment priorities during supervised practice.
- Coordinated senior clinicians and community providers when clients needed psychiatric, housing, benefits, or higher level support.
- Documented encounters, treatment progress, and **care coordination** according to clinic **procedures** and established clinical timelines.
- Developed psychoeducational group materials for clients managing persistent mental health symptoms and functional challenges.

PROJECTS

Residential Treatment Plan Review Redesign 📅 2024

Reworked interdisciplinary review routines so treatment objectives, interventions, progress notes, and transition planning stayed connected throughout residential care. Staff gained clearer discussion points for case review and discharge preparation.

Recovery Oriented Staff Education Series 📅 2023

Built reusable training materials covering recovery oriented practice, risk recognition, documentation quality, and therapeutic boundaries. Sessions supported consistent clinical judgment and practical onboarding across rehabilitation staff.

LEADERSHIP & AWARDS

- Clinical Education Committee contributor, Redwood Pathways Behavioral Health, 2024 to Present
- Behavioral Health Case Consultation Lead, Sierra Vista Recovery Network, 2022 to 2023

EDUCATION

Master of Social Work

California State University, Sacramento GPA: 4.0

2018

Sacramento, California

*Coursework: Clinical practice, program development, treatment planning, behavioral health policy*

Bachelor of Arts in Psychology

University of California, Davis GPA: 4.0

2016

Davis, California

*Coursework: Abnormal psychology, counseling theory, human development, clinical assessment*

CERTIFICATIONS

- Licensed Clinical Social Worker, California 📅 2020
- Clinical Supervision Training, California Continuing Education 📅 2023

TECHNICAL SKILLS

- **Clinical Care Systems:** Individualized treatment plans, Psychosocial assessments, Progress notes
- **Rehabilitation Programming:** Coping skills groups, Relapse prevention, Community reintegration
- **Clinical Documentation:** Clinical records, Service reports, Documentation audits
- **Staff Supervision:** Case consultation, Performance coaching, Clinical guidance
- **Training Delivery:** In service training, Staff onboarding, Continuing education
- **Care Coordination:** Psychiatric coordination, Nursing coordination, Community referrals
- **Residential Services:** Residential mental health, High acuity care, Structured treatment
- **Program Development:** Needs assessment, Group development, Referral pathways
- **Recovery Practice:** Recovery oriented care, Therapeutic boundaries, Risk recognition
- **Transition Planning:** Discharge preparation, Continuity of care, Less restrictive care
- **Licensure Standards:** California LCSW, Confidentiality requirements, Program policies

SKILLS

- |                       |                          |                            |                                  |
|-----------------------|--------------------------|----------------------------|----------------------------------|
| • Treatment planning  | • Clinical documentation | • Care coordination        | • Discharge planning             |
| • Staff supervision   | • Reporting compliance   | • Residential services     | • Clinical operations            |
| • Program development | • Recovery oriented care | • Mental health assessment | • Interdisciplinary coordination |
| • In service training | • Case consultation      | • Rehabilitation planning  |                                  |

**PROFESSIONAL AFFILIATIONS**

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- Clinical Education Committee, Redwood Pathways Behavioral Health
- Behavioral Health Case Consultation Lead, Sierra Vista Recovery Network

**LANGUAGES**

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- English (Native)
- Spanish (Intermediate)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST