



Jaylen Callahan

Cover Letter

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Hiring Manager
Northstar Digital Systems
Denver, CO

Dear Hiring Manager,

I am applying for the Cloud Engineer role at Northstar Digital Systems. I have nearly five years of hands-on Azure experience, including infrastructure administration, Entra ID, monitoring, incident response, and automation. I am based in Aurora and am comfortable with the Tuesday-through-Thursday in-office schedule.

In my current role, I administer Azure environments with more than 40 virtual machines, App Services, storage accounts, virtual networks, and backup policies across production and nonproduction subscriptions. I also created Azure Monitor dashboards and alerts for availability, performance, failed backups, resource health, and security signals. That work has helped engineering teams identify service issues earlier and has given incident response a clearer starting point.

I have also focused on making cloud operations repeatable. I built PowerShell and Azure CLI automation for provisioning, tagging, backup validation, and stale-resource reporting, and converted recurring environment changes into reviewed Terraform and Bicep modules. For identity administration, I have aligned Entra ID groups, roles, SSO assignments, and RBAC scopes with application ownership while supporting least-privilege access and access reviews. When incidents occur, I work with DevOps, Security, IT, and application owners to identify the cause, document the fix, and make the next occurrence less likely.

Northstar's combination of Azure modernization, cloud operations, identity management, and automation matches the work I do best. I would welcome the opportunity to discuss how I could help maintain dependable infrastructure while improving the standards and tools behind it.

Thank you for your consideration. I look forward to hearing from you.

Sincerely,

Jaylen Callahan

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