

Mariana Owen

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SUMMARY

Dedicated Pharmacy Technician with over two years of experience in data entry and prescription management. Proven ability to maintain accurate records while supporting pharmacy operations within a collaborative team environment. Skilled in creating patient profiles and updating provider information without customer interaction, always adhering to regulatory standards. Holds active TSBP and PTCB certifications and showcases a commitment to high-quality patient care. Eager to contribute expertise in achieving operational efficiency and ensuring compliance. Brings proactive communication and teamwork skills that foster positive collaboration in a closed-door pharmacy office setting.

EDUCATION

Associate of Applied Science in Pharmacy Technology
Dallas College GPA: 3.7
Coursework: Pharmaceutical Calculations, Patient Care, Pharmacy Law, Drug Interaction Studies

2026
Dallas, TX

TECHNICAL SKILLS

- **Pharmacy Management Systems:** Epic, QS/1, PDX
- **Data Analysis Tools:** Excel, SPSS, SAS
- **Communication Platforms:** Microsoft Teams, Zoom, Email
- **Inventory Software:** MediPack, McKesson, Rx30
- **Regulatory Standards:** HIPAA, Medication Safety Guidelines, State Board Requirements
- **Research Methodologies:** Quantitative Analysis, Qualitative Interviews, Statistical Testing
- **Training Resources:** Development Manuals, Orientation Programs, E-Learning Modules
- **Audit Processes:** Inventory Audits, Data Accuracy Checks, Compliance Reviews
- **Patient Care Techniques:** Consultation Practices, Confidential Information Handling, Customer Interaction Strategies
- **Documentation Tools:** Google Docs, Microsoft Word, Database Management Systems

SKILLS

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|---------------------------|---------------------|-------------------------|------------------------|
| • Data Entry | • Communication | • Time Management | • Software Proficiency |
| • Prescription Management | • Confidentiality | • Workflow Optimization | • Auditing Skills |
| • Patient Profiles | • Compliance | • Record Keeping | • Research Support |
| • Teamwork | • Inventory Control | • Medication Safety | • Customer Service |

EXPERIENCE

Pharmacy Technician Intern
University Project

January 2025 – June 2026
Dallas, TX

Served as an intern focused on prescription data entry and profile management in a pharmacy setting. Managed workflow efficiencies and enhanced team dynamics through collaboration with pharmacy professionals.

- Entered and verified prescription data into pharmacy management systems, maintaining high accuracy and regulatory compliance.
- Managed sensitive patient profiles, ensuring utmost confidentiality throughout the data entry process.
- Leveraged collaborative efforts with staff to refine workflows, resulting in improved operational efficiency.
- Conducted audits of medication inventory to avoid discrepancies and guarantee proper stock levels for optimal service.
- Facilitated timely problem resolution among team members to streamline processes and maintain effective operations.
- Developed comprehensive training materials for new interns, promoting an efficient onboarding experience.

Pharmacy Research Assistant
Academic Research

August 2024 – December 2024
Dallas, TX

Contributed to medication safety research, focusing on data analysis and continuous improvement in study practices. Engaged in productive discussions about research findings.

- Collected and analyzed essential data from various sources to support robust research initiatives related to medication efficacy and safety.
- Ensured regular updates to referral and provider information, contributing to efficient research activities.
- Drafted actionable reports based on key insights gathered during research sessions, presenting results at faculty meetings.

- Participated actively in team discussions aimed at overcoming challenges presented by data collection and analysis.
- Employed pharmacy software tools to organize and maintain extensive records crucial for ongoing studies.

LEADERSHIP & AWARDS

- Outstanding Service Excellence Award for exceptional commitment to patient care.
- Research Presentation Recognition for presentation of project findings at university symposium.

CERTIFICATIONS

- TSBP License 📅 2026
- PTCB Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member of the National Pharmacy Technician Association (NPTA).
- Active Contributor at University Pharmacy Club.

LANGUAGES

- English (Native)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST