



SUMMARY

As an Employee Benefits Data Analyst, my role focuses on executing analytics processes that support management decision-making and business objectives. In a previous position, success stemmed from thorough data analysis and turning findings into actionable insights for our client strategies. Recognition as a trusted resource by peers was heightened through my clear presentation of complex data trends, which ultimately facilitated growth and improvement in multiple projects. Passionate about accelerating innovative solutions, I thrive in collaborative environments where analytical skill is paramount. With proven expertise aiding teams to enhance report accuracy and execution efficiency, eagerness fuels my commitment to driving impactful outcomes at Innovatech Solutions.

EXPERIENCE

Data Analyst January 2025 - August 2026
Gainsight Corp Remote

In this role, gathered and analyzed employee benefits data, providing insights into claims patterns impacting financial projections. Delivered presentations to clients, illustrating complex utilization trends clearly and succinctly. Continuous collaboration with internal teams ensured alignment on analytic goals.

- Executed deep utilization trend analyses, enabling strategic decision-making based on findings.
- Improved reporting accuracy by enhancing analytic tools that streamlined data collection.
- Presented detailed datasets aligning with business goals to key stakeholders effectively.
- Supported client communications through consistent data-driven updates fostering trust.

Business Analyst Intern September 2024 - December 2024
Visionary Advisors Chicago, IL

Facilitated comprehensive audits of existing processes that led to more efficient project tracking. Developed dashboards capturing essential metrics, reinforcing executive decision-making capabilities within the organization. Established processes to maintain data integrity through rigorous validation.

- Collaborated cross-functionally to identify areas of process improvement and team efficiencies.
- Presented data reports timely to varying departments facilitating informed decision making.
- Cultivated relationships with clients based on providing critical insights efficiently.
- Enhanced departmental workflows through process reengineering recommendations.

Research Assistant January 2023 - August 2024
Cooper University Champaign, IL

Contributed to research initiatives examining healthcare benefit utilization patterns. Focused on synthesizing large datasets into comprehensible formats for dissemination. Ensured data points directed towards practical assurances of policy effectivity within client networks.

- Assisted in gathering relevant data supporting numerous investigation findings, enhancing overall insights.
- Collaborated with faculty on exploring financial modeling methodologies recognizing organizational needs.
- Facilitated focus groups allowing the synthesis of qualitative data enriching research scope.
- Streamlined data collection manners improving turnaround times for project deadlines.

LEADERSHIP & AWARDS

- Outstanding Research Award for Data Utilization Practices - Cooper University - May 2024
- Top Team Contributor - visionaries Innovation Competition - November 2023

EDUCATION

Bachelor's Degree in Business Administration 2024
University of Chicago GPA: 3.7 Chicago, IL
Coursework: Financial Management, Data Analysis, Risk Assessment, Operations Improvement

Master's Degree in Finance 2026
University of Illinois GPA: 3.9 Champaign, IL

CERTIFICATIONS

- Certified Employee Benefits Specialist 📅 2025
- Advanced Excel Certification 📅 2023

TECHNICAL SKILLS

- **Data Visualization Tools:** Tableau, Power BI, Google Data Studio
- **Office Software:** Microsoft Office Suite, Microsoft Teams, Slack
- **Statistical Packages:** SPSS, SAS, R
- **Data Management Tools:** SQL, Microsoft Access, Oracle DB
- **Reporting Software:** Crystal Reports, JasperReports, Power Query
- **Project Management Tools:** Trello, Asana, JIRA
- **Programming Languages:** Python, R, SQL
- **Presentation Software:** PowerPoint, Prezi, Google Slides
- **Scheduling Software:** Google Calendar, Outlook
- **Collaboration Tools:** Miro, Figma, SharePoint

SKILLS

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|----------------------|---------------------------|------------------------|-----------------------|
| • Data Analysis | • Analytics Communication | • Database Tools | • Insurance Knowledge |
| • Excel Proficiency | • Project Management | • Trend Analysis | • Reporting Tools |
| • Financial Modeling | • Process Improvement | • Risk Assessment | • Presentation Skills |
| • Utilization Trends | • Client Engagement | • Statistical Analysis | • Team Coordination |

PROFESSIONAL AFFILIATIONS

- Member of the American Society of Employees Benefits Analysts - 2025
- Volunteer for Financial Literacy Program, coaching students on fiscal responsibility - Ongoing

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST