



Jacob Campos

Field Service Technician, Medical Equipment

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SUMMARY

Field service technician with five years supporting **medical equipment** readiness, delivery, retrieval, troubleshooting, and repair across hospitals, **service centers**, and customer locations. Cleans and disinfects patient use devices, completes **operational checks**, adjusts components, and diagnoses electronic, hydraulic, and pneumatic faults. Handles heavy products with safe team practices and operates **cargo vans** and box trucks on scheduled and urgent routes. Communicates clearly with nursing, biomedical, facilities, and healthcare contacts during service visits. Documents contract work, equipment status, repair findings, and billable activities with care. Responds during weekend, holiday, and after hours coverage, using practical arithmetic, structured fault isolation, appropriate tools, and safety procedures to restore dependable equipment availability.

EXPERIENCE

Field Service Technician II

Alamo Clinical Equipment Services 📅 July 2024 - Present 📍 San Antonio, TX

Owns daily readiness and field service for rental and customer owned patient care equipment across hospital units and outpatient facilities. Supports urgent exchanges, **service contracts**, customer communication, fleet operation, and after hours coverage while protecting equipment condition and patient use readiness.

- Restored electronic, hydraulic, and pneumatic devices through fault isolation, testing, **adjustments**, and component replacement.
- Prepared **patient care** equipment through cleaning, **disinfection**, operational checks, and documented release inspections.
- Moved large medical products between service centers and healthcare accounts using cargo vans and box **trucks**.
- Resolved customer device concerns onsite, explaining repair status and replacement needs to clinical and facilities contacts.
- Completed weekend, holiday, and after hours contract service, documenting billable activities for account accuracy.
- Applied **load** securement, safe driving, and team handling practices during urgent equipment deliveries and removals.

Field Service Technician I

Hill Country Patient Equipment 📅 March 2022 - June 2024 📍 Prepared hospital equipment through decontamination, inspections, function tests, accessory checks, and minor repairs.

Supported hospital equipment deployment, **retrieval**, repair, and documentation for healthcare accounts throughout Central Texas. Combined equipment preparation, route coordination, safe fleet operation, customer communication, and practical troubleshooting to keep products moving through service cycles.

Equipment Service Associate

MedEquip Renewal Center 📅 October 2021 - February 2022 📍 Completed cleaning, disinfection, and operational checks before releasing equipment for customer delivery.

Supported service center intake and renewal processing for medical equipment returned by **healthcare customers**. Checked condition, **cleaning** status, visible damage, accessories, and repair needs before staging products for delivery or technician follow up.

STRENGTHS

- ✓ **Equipment Readiness**
A careful release check caught overlooked device concerns before delivery, helping customers receive dependable patient care equipment.
- 🔧 **Fault Diagnosis**
Following a fault from symptom to component made difficult electronic, hydraulic, and pneumatic repairs easier for service teams.
- ♥ **Safe Handling**
Team lifts, load checks, and steady staging protected people and products during demanding equipment transfers.
- 👥 **Customer Service**
Clear explanations helped nursing and facilities contacts understand repair status, next steps, and expected service completion.
- 🕒 **Field Reliability**
Weekend and urgent coverage built trust with healthcare accounts that needed responsive delivery, removal, and repair support.

SKILLS

Medical equipment readiness

Electronic troubleshooting

Hydraulic systems

Pneumatic systems Minor repairs

Operational function checks

Cleaning and disinfection

Hand and service tools

Equipment loading and unloading

Fleet vehicle operation Cargo vans

Box trucks Customer service

Service contracts On call support

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



● Field Service Technician II at Alamo Clinical Equipment Services (2.2 Years)

● Field Service Technician I at Hill Country Patient Equipment (2.2 Years)

● Equipment Service Associate at MedEquip Renewal Center (4 Months)

PROJECTS

Healthcare Equipment Turnaround 📅 2024

Improved equipment flow by combining readiness checks, disinfection, accessory review, repair notes, and delivery staging into a clear service center sequence.

Customer Route Service Support 📅 2023

Supported dependable healthcare account service through route planning, vehicle checks, equipment retrieval, delivery records, and clear customer updates.

LEADERSHIP & AWARDS

- Recognized by service teams for dependable after hours support and clear customer communication.
- Trusted with heavy equipment movement, fleet operation, and patient care readiness across healthcare accounts.
- Selected for expanded field responsibility after consistent repair documentation and safe service execution.

EDUCATION

High School Diploma

Thomas Jefferson High School 🎓 GPA: 3.0 📅 2021 📍 San Antonio, TX

Coursework: *basic mathematics, health science, safety procedures, technical communication*

CERTIFICATIONS

- Valid Texas Driver License 📅 2021
- OSHA 10 Hour General Industry 📅 2023

TECHNICAL SKILLS

- **Medical Equipment Service:** Patient care devices, rental equipment, customer owned equipment
- **Electronic Systems:** Electronic controls, switches, connectors
- **Hydraulic Systems:** Hydraulic lifts, hydraulic components, leak checks
- **Pneumatic Systems:** Pneumatic lines, pressure checks, pneumatic components
- **Readiness Processing:** Cleaning, disinfection, operational checks
- **Repair Tools:** Hand tools, measurement tools, service tools
- **Fleet Vehicles:** Cargo vans, box trucks, passenger vehicles
- **Material Handling:** Load securement, team lifting, equipment staging
- **Service Documentation:** Delivery records, repair notes, contract records
- **Customer Operations:** Hospital accounts, service centers, customer locations

PROFESSIONAL AFFILIATIONS

- Healthcare equipment service community participant through daily hospital and customer account support.
- Workplace safety participant through OSHA training, load handling, vehicle checks, and protective service practices.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST