



Ezekiel McLaughlin

Hotel Maintenance Engineer I

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STRENGTHS

- 🔧 **Practical Troubleshooting**
When equipment faults surfaced, isolated likely causes with tools and manuals, then restored service through a safe repair.
- 👥 **Guest Service**
Responded courteously during busy shifts, explaining timing clearly and keeping guests informed until repairs were complete.
- ♥️ **Safety Discipline**
Used Lockout Tag Out controls and SDS guidance during hands on work, helping teams maintain safer service areas.
- 📌 **Reliable Documentation**
Kept engineering logs and computerized records current, giving incoming technicians a clear picture of open work.
- 💡 **Utility Awareness**
Tracked heating, lighting, water, and equipment concerns, then shared practical ideas for more careful resource use.

SKILLS

Preventive Maintenance

FF&E Maintenance

Mechanical Troubleshooting

Hand Tools Power Tools

OSHA Practices Lockout Tag Out

SDS Guidance Engineering Logs

Maintenance Requests

Building Maintenance

Utility Cost Awareness

Guest Service Equipment Manuals

Facility Repairs

SUMMARY

Hotel maintenance professional with four years of experience keeping guest rooms, public areas, building systems, equipment, and FF&E in reliable operating condition across full service properties. Performs **preventive maintenance**, routine repairs, mechanical troubleshooting, work order documentation, and responsive service for guests and associates. Uses hand and **power tools**, equipment manuals, computerized maintenance systems, engineering logs, OSHA practices, **Lockout Tag Out** controls, and SDS guidance during daily operations. CFC certified for refrigerant handling and certified through a **Power Engineering Training Program**. Supports utility cost awareness across heat, power, lighting, water, and sewer systems. Comfortable with varied schedules, physical maintenance work, independent problem solving, and high pressure hotel operations.

EXPERIENCE

Maintenance Engineer

Heartland Grand Hotel 📅 May 2024 - Present 📍 Des Moines, IA

Supports full service hotel operations across guest rooms, public areas, **back of house equipment**, building components, preventive maintenance routes, service requests, and urgent repairs. Works independently with hand and power tools while coordinating safe solutions, clear records, and responsive communication for guests and associates.

- Maintained guest room **FF&E** and public fixtures, restoring affected spaces for dependable hotel operations.
- Completed **preventive maintenance** routes using checklists, then recorded findings in computerized maintenance records.
- Diagnosed equipment faults with **hand tools**, selecting safe repairs and escalating specialized work appropriately.
- Applied OSHA practices, **Lockout Tag Out** controls, and SDS guidance during equipment service activities.
- Tracked heating and lighting concerns, recommending practical adjustments that supported utility conservation.
- Answered guest and **associate requests** across varied shifts, communicating status and restoring service promptly.

Maintenance Technician

River City Suites 📅 October 2022 - April 2024 📍 Cedar Rapids, IA

Handled daily inspections, corrective repairs, preventive service, maintenance calls, and equipment documentation for a busy lodging property. Supported room readiness and guest comfort through careful troubleshooting, safe tool use, clear shift handoffs, and courteous coordination with front desk, housekeeping, guests, and associates.

- Inspected **guest rooms** and common areas, correcting facility issues before they affected room readiness.
- Logged **maintenance calls**, parts needs, repair actions, and closure notes for reliable shift handoffs.
- Serviced furniture, fixtures, and equipment, identifying wear before conditions disrupted lodging operations.
- Interpreted **equipment manuals**, SDS documents, and **Lockout Tag Out** instructions during assigned repairs.
- Used hand and **power tools** for mechanical repairs, fixture replacement, adjustment, and installation.
- Acknowledged **guest requests** quickly, explaining service timing and completing repairs with minimal disruption.

LANGUAGES



MY CAREER



- Maintenance Engineer at Heartland Grand Hotel (2.4 Years)
- Maintenance Technician at River City Suites (1.5 Years)

PROJECTS

- Hotel Utility Conservation Review 2025
- Reviewed recurring heating, lighting, water, and equipment concerns during hotel maintenance operations. Recorded practical observations and supported adjustments that reduced avoidable utility use without compromising guest comfort.
- Preventive Maintenance Documentation 2024
- Organized inspection findings, maintenance calls, repair actions, and closure notes across lodging operations. Improved shift continuity through clearer engineering records and computerized maintenance updates.

LEADERSHIP & AWARDS

- Recognized by hotel operations teams for dependable response to guest and associate maintenance requests.
- Trusted by maintenance peers for clear shift documentation and practical troubleshooting support.
- Selected for continued responsibility across varied schedules, urgent repairs, and active guest areas.

EDUCATION

- High School Diploma
- Roosevelt High School GPA: 3.0 2022 Des Moines, IA
- Coursework: Building systems, mechanical maintenance, safety procedures, technical documentation*

CERTIFICATIONS

- CFC Certification for Refrigerant Handling 2024
- Power Engineering Training Program Certification 2025

TECHNICAL SKILLS

- Maintenance Systems:** Computerized Maintenance Management Systems, Engineering Logs, Daily Shift Reports
- Safety Standards:** OSHA, Lockout Tag Out, SDS
- Refrigeration:** CFC Certification, Refrigerant Handling, Cooling Equipment
- Power Tools:** Drills, Saws, Grinders
- Hand Tools:** Wrenches, Pliers, Screwdrivers
- Building Systems:** Heating Systems, Lighting Systems, Water Systems
- Hotel FF&E:** Furniture, Fixtures, Equipment
- Facility Areas:** Guest Rooms, Public Areas, Exterior Areas
- Technical Documents:** Equipment Manuals, Maintenance Instructions, Procedural Manuals
- Utility Operations:** Heat, Power, Sewer
- Maintenance Methods:** Preventive Maintenance, Corrective Maintenance, Routine Repairs
- Service Operations:** Guest Requests, Associate Requests, Work Order Closure

PROFESSIONAL AFFILIATIONS

- Hotel engineering and maintenance teams, collaborative support across lodging operations.
- Front desk and housekeeping partners, coordinated service for guest comfort and room readiness.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST