

Nadia Webster

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SUMMARY

Early career **administrative support** candidate with campus service experience and supervised **human resources** office projects. Provides courteous **front desk** assistance, phone and email routing, filing, copying, printing, data entry, mail preparation, and mail distribution. Uses Microsoft Word and Excel for correspondence, contact logs, status trackers, and accurate records. Practices **Form I 9** verification concepts through guided scenarios, with careful protection of confidential employee and applicant information. Communicates clearly with students, staff, applicants, visitors, suppliers, and community members. Handles shifting clerical needs with dependable follow through, organized work habits, and respectful service. Academic training and part time office work support productive teamwork, accurate documentation, and a welcoming environment for people with varied backgrounds and experiences.

EDUCATION

Associate of Applied Science in Administrative Office Management
Kirkwood Community College GPA: 0
Coursework: Human resources administration, Microsoft Office, records management, business communication

2026
Cedar Rapids, IA

TECHNICAL SKILLS

- **Microsoft Office:** Microsoft Word, Microsoft Excel, Microsoft Office Suite
- **Records Management:** Paper filing, Electronic filing, Controlled access
- **Communication Channels:** Phone, Email, In person inquiries
- **Mail Operations:** Mail preparation, Mail distribution, Incoming mail sorting
- **Document Services:** Copying, Printing, Scanning
- **Human Resources Forms:** Form I 9, Employee records, Applicant records
- **Data Management:** Data entry, Contact logs, Status trackers
- **Front Desk Operations:** Visitor reception, Question routing, Appointment records
- **Customer Service:** Student service, Applicant service, Visitor assistance
- **Office Administration:** Clerical support, Filing workflows, Records documentation
- **Workplace Communication:** Written communication, Verbal communication, Follow up documentation
- **Privacy Practices:** Confidential information, Private records, Controlled access

SKILLS

- Human Resources Support
 - Front Desk Service
 - Clerical Support
 - Confidential Records
- Form I 9 Concepts
 - Microsoft Office Suite
 - Microsoft Word
 - Microsoft Excel
- Data Entry
 - Filing
 - Copying
 - Printing
- Mail Processing
 - Customer Service
 - Teamwork

EXPERIENCE

Human Resources Office Support Project
University Project

August 2026 - Present
Iowa City, IA

Supervised academic office project covering front desk service, applicant inquiries, employee records, Form I 9 scenarios, filing, data entry, and routine human resources workflows. Presented work for review and applied feedback on accuracy, confidentiality, and service.

- Simulated front desk inquiries and routed **applicants** toward appropriate **human resources** resources.
- Practiced **Form I 9** scenarios and flagged exceptions for instructor review.
- Built sample employee **filing** structures with controlled access and confidentiality practices.
- Used **Microsoft Word** and Excel for logs, worksheets, correspondence, and status tracking.
- Checked **data entry** against source documents, reducing errors in sample employee records.
- Presented office workflow findings and applied feedback on accuracy and welcoming service.

Part Time Student Office Assistant
Campus Service Office

January 2026 - Present
Iowa City, IA

Part time campus office role supporting a busy service desk, mail workflows, shared records, document preparation, filing, scanning, and visitor assistance. Balances recurring clerical work with class commitments and escalates matters outside assigned authority.

- Greeted **students** and **visitors**, then routed routine questions to appropriate staff.
- Sorted incoming campus mail and prepared outgoing packets for accurate distribution.

- Entered appointments and service requests into shared records with careful detail checks.
- Prepared Word documents, Excel lists, copies, and printed materials for office use.
- Filed and scanned records around class commitments, keeping work queues organized.
- Escalated questions beyond assigned authority to permanent office personnel with clear context.

PROJECTS

Welcoming Human Resources Service Workflow 2026

Small details shape trust. Created a supervised workflow connecting visitor reception, inquiry routing, record handling, Form I 9 scenarios, and follow up documentation for a welcoming human resources office experience.

LEADERSHIP & AWARDS

- Dean's List, Spring 2026
- Campus Service Excellence Recognition, 2026
- Peer Welcome Volunteer, Student Services, 2026

CERTIFICATIONS

- Microsoft Office Fundamentals  2026
- Form I 9 Verification Concepts  2026

PROFESSIONAL AFFILIATIONS

- Administrative Careers Student Peer Group, 2026
- Student Services Peer Welcome Volunteer, 2026

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST