

Clara Strickland

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SUMMARY

Lead enterprise applications engineer with 13 years delivering Oracle financial systems, **Order to Cash** architecture, billing integrations, and **production support** across financial services and enterprise environments. Hands on expertise includes Oracle Fusion Accounts Receivable, AutoInvoice, **Revenue Management Cloud Service**, Subscription Management, period close operations, and ASC 606 revenue recognition. Leads application design, configuration, integration, testing, optimization, and incident resolution while partnering with Finance, Billing, Architecture, Engineering, Technical Operations, and Quality teams. Translates stakeholder needs into functional specifications, Oracle configuration, integration acceptance criteria, reconciliation controls, dashboards, and automation. Improved billing to AR data quality, strengthened **audit readiness**, and supported resilient financial operations through disciplined deployment, break fix, and systems management practices.

EXPERIENCE

Lead Enterprise Applications Engineer, Order to Cash

January 2022 - Present

BluePeak Wealth Systems

Charlotte, NC

Lead **Oracle Fusion** Order to Cash engineering for wealth management finance operations, guiding application design, integration, production support, and optimization across billing to cash workflows.

- Reworked **AutoInvoice** interfaces connecting SaaS billing sources with **Oracle AR**, improving data quality and exception ownership.
- Configured RMCS contracts, performance obligations, revenue schedules, and workflows supporting **ASC 606** validation during **period close**.
- Translated Finance and Billing needs into Oracle configuration, **functional specifications**, acceptance criteria, and test scenarios.
- Built reconciliation dashboards using Oracle reporting tools and integration data for billing operations, audit evidence, and utilization reviews.
- Directed escalated production troubleshooting across application and integration layers, restoring critical financial workflows through controlled support practices.
- Established validation controls for failed transactions, giving Finance clearer visibility into billing interface exceptions and corrective actions.

Senior Oracle Applications Engineer, Financial Platforms

May 2019 - December 2021

Stonebridge Financial Platforms

Raleigh, NC

Owned Oracle Fusion AR configuration and billing integration delivery for a financial technology platform, coordinating engineering, Finance, and integration partners through releases and close activities.

- Maintained customer models, **transaction types**, AutoInvoice rules, and close controls supporting recurring billing operations.
- Designed billing integration changes with engineering teams, validating mappings, interface behavior, errors, and downstream accounting outcomes.
- Implemented **RMCS** configuration for subscription arrangements, testing **performance obligations** and revenue schedules against ASC 606 scenarios.
- Automated billing to AR exception workflows with **Workato**, preserving Finance review points for material discrepancies.
- Developed **reconciliation** reports connecting billing records, AR transactions, cash activity, and revenue outputs for close investigations.
- Coordinated production incidents with Finance and integration specialists during **period close** windows and controlled application releases.

Oracle Applications Engineer, Financial Operations

March 2016 - April 2019

Evergreen Advisory Technology

Nashville, TN

Configured and supported Oracle financial applications for advisory operations, focusing on AR, billing interfaces, customer data, transaction processing, reporting, and **period close** support.

- Maintained **AutoInvoice** import routines for billing feeds, tracing rejected records to source data or mapping defects.
- Built functional designs translating billing and **cash application** needs into configuration changes, interface requirements, and **validation** steps.
- Created operational reports for invoice status, interface exceptions, **reconciliation**, and close readiness across Finance operations.
- Tested application upgrades across integrated financial workflows, documenting expected results and protecting downstream accounting processes.
- Resolved production cases involving AR transactions, customer records, integrations, and close dependencies through structured **break fix** analysis.
- Coordinated corrections with integration engineers, expanding reliable support practices for scalable enterprise application operations.

Oracle Functional Consultant, Order to Cash

July 2013 - February 2016

Redwood Enterprise Consulting

Atlanta, GA

Delivered Oracle **Order to Cash** configuration and testing for client finance transformations, supporting requirements, implementation cycles, cutover readiness, and post deployment issue triage.

- Delivered Oracle O2C configuration for AR, customer setup, **transaction types**, invoicing, and **cash application**.
- Converted Finance requirements into functional documents, test cases, and issue logs used during implementation cycles.

- Validated **AutoInvoice** source feeds, checking mappings, transaction creation, error conditions, and reconciliation against originating data.
- Executed testing across invoices, adjustments, receipts, and close activities, documenting defects and retesting corrected configurations.
- Prepared reconciliation workbooks comparing source billing activity with **Oracle AR** outcomes during cutover preparation.
- Supported post **deployment** triage with consultants and engineers, building practical break fix and controlled configuration experience.

Financial Systems Analyst, Billing Operations

June 2012 - June 2013

Lakeshore Business Systems

Milwaukee, WI

Supported enterprise finance applications for customer billing and receivables, building foundational capability in transaction processing, reconciliations, application support, testing, and close procedures.

- Analyzed billing interface exceptions and documented failure patterns for senior application specialists supporting configuration fixes.
- Validated customer and transaction updates before scheduled billing cycles, protecting downstream processing accuracy.
- Produced operational reports covering invoice volumes, rejected transactions, aging, and **reconciliation** status for Finance stakeholders.
- Executed regression scripts for patches and configuration updates, escalating defects affecting billing or receivables workflows.
- Documented support procedures for common finance application cases, creating reusable references for **period close** operations.
- Supported daily application inquiries while developing practical knowledge of enterprise billing and receivables processes.

PROJECTS

Billing to AR Automation 📅 2023

Connected SaaS billing workflows with Oracle AR through Workato automation, exception routing, reconciliation controls, and Finance review checkpoints.

ASC 606 Revenue Validation 📅 2021

Configured RMCS contract identification, performance obligations, revenue schedules, testing scenarios, and exception handling for repeatable close validation.

LEADERSHIP & AWARDS

- Oracle Financial Systems Leadership Recognition, awarded for guiding billing integration improvements and production support across Finance operations.
- Client Delivery Excellence Award, recognized for clear functional designs, reliable testing, and effective collaboration during Oracle transformation programs.
- Operational Improvement Leadership, recognized for strengthening reconciliation, exception management, and audit readiness across financial applications.

EDUCATION

Bachelor's Degree in Information Systems

2012

University of Wisconsin Milwaukee GPA: 3.5

Milwaukee, WI

Coursework: Financial systems, database management, systems analysis, enterprise applications

CERTIFICATIONS

- Oracle Financials Cloud Receivables Implementation Professional 📅 2021
- Workato Automation Pro Certification 📅 2023

TECHNICAL SKILLS

- Oracle Financials:** Oracle Fusion AR, AutoInvoice, RMCS
- Oracle O2C Modules:** Accounts Receivable, Subscription Management, Revenue Management Cloud Service
- Billing Integration:** SaaS billing platforms, billing to AR, interface mapping
- Automation Platforms:** Workato, workflow automation, exception routing
- Revenue Recognition:** ASC 606, performance obligations, revenue scheduling
- Reporting Tools:** Oracle reporting, operational dashboards, application metrics
- Reconciliation Controls:** Billing reconciliation, AR reconciliation, cash application
- Testing Practices:** Functional testing, integration testing, user acceptance testing
- Production Operations:** Incident resolution, break fix support, systems management
- Delivery Documentation:** Functional specifications, acceptance criteria, standard operating procedures

SKILLS

- Oracle Fusion
- RMCS
- Transaction types
- Functional specifications

- Order to Cash
- Accounts Receivable
- AutoInvoice
- ASC 606
- Revenue recognition
- Customer model
- Period close
- SaaS billing
- Workato
- Integration design
- Reconciliation

PROFESSIONAL AFFILIATIONS

- Oracle Applications User Group, professional participant focused on financial applications and Order to Cash practices.
- Workato Community, practitioner participant focused on billing automation, integration patterns, and operational workflows.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST