

Desmond White

Locksmith, Security Lock Systems

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STRENGTHS

- 🔑 **Secure Key Control**
BEST records stayed aligned with rooms, cores, and hierarchy changes. Colleagues trusted careful review during sensitive requests.
- ⚡ **Electronic Troubleshooting**
Faults became easier to isolate through staged testing of wiring, solenoids, switches, alarms, and readers.
- 🔧 **Door Hardware Repair**
Reliable operation followed hands on work with locks, closers, hinges, panic hardware, and strike plates.
- 🚑 **Emergency Service**
After hours calls received steady attention and clear decisions, even during urgent facility access problems.
- 👥 **Staff Training**
Practical instruction helped staff operate manual and electronic systems with greater confidence during daily use.

SKILLS

<u>Locksmithing</u>	<u>Mortise Locks</u>
<u>Cylindrical Locks</u>	<u>BEST Systems</u>
<u>Key Cutting</u>	<u>Key Pinning</u>
<u>Electronic Locks</u>	<u>Access Control</u>
<u>Door Preparation</u>	<u>Panic Hardware</u>
<u>Anti Ligature Locks</u>	
<u>Troubleshooting</u>	
<u>Material Estimating</u>	<u>Staff Training</u>
<u>Public Safety</u>	

SUMMARY

Certified locksmith with six years of progressive experience supporting mechanical and **electronic locking systems** across secure institutional and commercial environments. Skilled in mortise and cylindrical locks, BEST systems, Best Keystone records, key cutting, pinning, **fleet vehicle keys**, anti ligature hardware, electronic locks, proximity systems, smart cards, door preparation, panic hardware, closers, alarms, solenoids, and **door position switches**. Applies NFPA, ADA, manufacturer guidance, **Joint Commission standards**, ACA standards, PPE practices, and systematic troubleshooting during installations, repairs, inspections, and emergency response. Manages key hierarchies, room records, material estimates, replacement parts, staff training, and multi site service. Works independently with confidentiality, sound judgment, public safety awareness, and steady attention to secure access control.

EXPERIENCE

Senior Locksmith, Secure Facility Access

Front Range Secure Access 📅 November 2023 - Present 📍 Aurora, CO

Leads mechanical and electronic lock service across secure treatment facilities, supporting safety critical access, controlled key systems, emergency response, staff training, and reliable daily operations.

- Maintained secure facility locks, balancing access reliability with confidentiality and public safety needs
- Diagnosed mortise locks, **cylindrical locks**, closers, panic hardware, and **anti ligature hardware**
- Reconciled BEST keying structures, rooms, cores, and hierarchy changes in **Best Keystone records**
- Configured proximity readers, smart cards, **solenoids**, switches, alarms, and control wiring
- Applied NFPA and ADA requirements while adjusting **closers**, hinges, and **fire door coordinators**
- Trained staff on manual locks, electronic systems, key control, and emergency procedures

Locksmith, Commercial Security Systems

Rocky Mountain Door & Lock 📅 July 2021 - October 2023 📍 Lakewood, CO

Delivered multi site **locksmith** service for commercial and controlled access properties, combining key system planning, **electronic lock repair**, door preparation, material estimating, and customer communication.

- Built pinning plans, cut keys, serviced cores, and protected master key hierarchy compatibility
- Installed electronic locks, electric hardware, cabling, sensors, and **access control** components
- Prepared wood and **metal doors**, correcting hinge alignment for dependable hardware operation
- Adjusted hydraulic closers and **panic hardware** after site measurements and functional testing
- Estimated materials and replacement parts before communicating security and code constraints
- Calibrated **key cutting equipment** and applied PPE during structured troubleshooting work

Locksmith Apprentice, Institutional Maintenance

High Plains Institutional Maintenance 📅 October 2020 - June 2021 📍 Denver, CO

Completed supervised locksmith work in secure institutional buildings, developing practical skill with mechanical locks, electronic components, door assemblies, key records, confidentiality, and urgent service calls.

- Serviced mortise, cylindrical, and electric locks under established institutional procedures
- Repaired **cabinet locks**, hinges, **strike plates**, closers, and related door hardware
- Reviewed BEST cores, pinning checks, rekeying tasks, and access records with supervision
- Tested solenoids, door switches, and **alarms** before escalating complex control issues
- Prepared wood and **metal doors** using measurements, templates, and adjustment techniques
- Protected **keys**, records, facility access, **PPE** practices, and confidential information during calls

LANGUAGES

English	Native
Spanish	Intermediate

MY CAREER



- Senior Locksmith, Secure Facility Access at Front Range Secure Access (2.9 Years)
- Locksmith, Commercial Security Systems at Rocky Mountain Door & Lock (2.2 Years)
- Locksmith Apprentice, Institutional Maintenance at High Plains Institutional Maintenance (8 Months)

PROJECTS

- Secure Facility Key Control Review** 📅 2025
Reviewed room assignments, BEST core records, hierarchy changes, and physical key schemes. Corrected record gaps and supported reliable controlled access across secure facilities.
- Electronic Door Hardware Service Program** 📅 2024
Supported service planning for electronic locks, solenoids, door switches, alarms, proximity systems, and smart cards. Improved fault isolation through repeatable testing steps.

LEADERSHIP & AWARDS

- Certified Registered Locksmith recognition from Associated Locksmiths of America, 2022
- Senior Locksmith appointment earned through dependable secure facility service, 2023
- Staff training leadership recognized for clear key control and lock operation guidance, 2024

EDUCATION

Certificate in Locksmithing and Access Control
Arapahoe Community College Continuing Education 🎓 GPA: 4.0 📅 2020 📍 Littleton, CO
Coursework: Mortise locks, electronic access control, key cutting, door hardware

CERTIFICATIONS

- Certified Registered Locksmith 📅 2022
- Colorado Driver's License 📅 2020

TECHNICAL SKILLS

- **Mechanical Locks:** Mortise locks, Cylindrical locks, Cabinet locks
- **BEST Key Systems:** BEST cores, Best Keystone, Pinning structures
- **Key Services:** Key cutting, Fleet vehicle keys, Master key hierarchies
- **Door Hardware:** Door closers, Panic hardware, Strike plates
- **Door Installation:** Wood doors, Metal doors, Door hanging
- **Electronic Locks:** Electric locks, Solenoids, Smart card systems
- **Access Control:** Proximity systems, Door position switches, Access control
- **Safety Standards:** NFPA, ADA, Fire door coordinators
- **Healthcare Standards:** Joint Commission standards, ACA standards, Anti ligature locks
- **Service Operations:** Material estimating, Parts ordering, Work requests
- **Safety Practices:** PPE, Hazard awareness, Confidentiality
- **Facility Response:** Emergency response, On call service, Multi site driving

PROFESSIONAL AFFILIATIONS

- Associated Locksmiths of America, professional locksmith community
- Colorado locksmith and security access community, regional practitioner network

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST