



# Kehlani Morrow

## LTC Pharmacist

☎ (609) 555-1234 ✉ kehlani.morrow@example.com

🌐 linkedin.com/in/kehlanimorrow 📍 1234 Maple Street, Trenton, NJ 08610

### STRENGTHS

- 💬 **Excellent Communication Skills**  
Actively engaged with patients to articulate complex medical information clearly, fostering stronger relationships through trust.
- ✓ **Attention to Detail**  
Consistently checked prescriptions for accuracy, significantly reducing errors in dispensing medications.
- 👥 **Customer-Centric Approach**  
Empowered patients with knowledge on medication management, resulting in higher satisfaction ratings.
- ♥️ **Regulatory Compliance Expert**  
Ensured adherence to all relevant pharmacy laws, improving operational integrity and safeguarding patient well-being.
- 📦 **Inventory Management Excellence**  
Streamlined the inventory process, leading to more efficient stocking and better availability of medications for patient needs.

### SKILLS

Medication Management

Patient Counseling

Inventory Control

Regulatory Compliance

Customer Service

Communication Skills

Time Management

Attention to Detail

Pharmaceutical Education

Quality Assurance

Medication Safety Problem Solving

### SUMMARY

Dedicated and detail-oriented LTC Pharmacist with over 5 years of experience in fast-paced pharmacy settings. Proficient in managing medication prescriptions, advising patients on pharmaceutical care, and ensuring compliance with safety standards. Strong communication skills coupled with a commitment to providing exceptional customer service. Holds a valid state pharmacist license and experienced in maintaining comprehensive patient records. Eager to bring expertise in medication management and patient consultations to enhance health outcomes at Azend Pharma.

### EXPERIENCE

#### LTC Pharmacist

Greenwood Pharmacy 📅 January 2023 - Present 📍 Ewing, NJ

Oversaw prescription management and patient counseling in a busy environment, enhancing customer engagement and medication safety. Led team initiatives to improve patient experience while adhering to compliance.

- Managed review and processing of incoming prescriptions, ensuring accuracy and suitability for patients.
- Provided critical information regarding medication usage, side effects, and storage requirements.
- Maintained meticulous patient records and pharmacy files, enhancing patient care and safety.
- Conducted regular inventory assessments and implemented proper categorization for new stock.
- Trained and mentored junior pharmacists on best practices in medication management.
- Collaborated with healthcare professionals to optimize patient medication regimens.

#### Pharmacist

Maplewood Pharmacy 📅 June 2020 - December 2022 📍 Hamilton, NJ

Delivered comprehensive pharmaceutical services under high-pressure conditions, focused on customer education and quality assurance. Engaged in direct patient interactions, fostering trust and understanding.

- Processed high volume of prescriptions while maintaining a focus on detail and accuracy.
- Assisted customers with inquiries regarding medications, providing tailored advice.
- Ensured compliance with pharmacy regulations and maintained an organized work environment.
- Developed patient education programs focused on medication adherence and safety.
- Managed inventory levels and negotiated with suppliers for timely medication availability.
- Participated in initiatives that improved overall patient satisfaction scores.

#### Pharmacy Technician

Oakridge Pharmacy 📅 May 2018 - May 2020 📍 Lawrenceville, NJ

Supported daily operations in a clinical setting, gaining firsthand experience in patient care and pharmacy protocols. Collaborated effectively with registered pharmacists to ensure optimal service delivery.

- Assisted in filling prescriptions and providing exemplary customer service.
- Maintained pharmacy inventory and organized medication storage.
- Trained new technicians on procedures and customer interaction protocols.
- Managed patient records, ensuring confidentiality and compliance.
- Engaged with patients to gather feedback and refine service delivery.
- Conducted routine checks to ensure adherence to health and safety regulations.

### LEADERSHIP & AWARDS

- Winner of the Best Pharmacist Award from the New Jersey Pharmacists Association, April 2022.
- Recognized for outstanding service by Greenwood Pharmacy, January 2024.

Data Entry Team Collaboration

Interpersonal Skills

## LANGUAGES

English Native

Spanish Proficient

## MY CAREER



● LTC Pharmacist at Greenwood Pharmacy (3.5 Years)

● Pharmacist at Maplewood Pharmacy (2.5 Years)

● Pharmacy Technician at Oakridge Pharmacy (2 Years)

## EDUCATION

### Doctor of Pharmacy (PharmD)

Rutgers University 🎓 GPA: 3.6 📅 2018 📍 New Brunswick, NJ

**Coursework:** *Pharmaceutical Care, Patient Safety, Drug Interactions, Clinical Pharmacy*

## CERTIFICATIONS

- Licensed Pharmacist 📅 2018
- ACLS Certification 📅 2020

## TECHNICAL SKILLS

- **Medication Management Systems:** PharmacyOS, Meditech, QS/1
- **Inventory Management Tools:** PAR, MicroMerchant, OmniLogic
- **Pharmaceutical Standards:** USP, FDA Guidelines, ADA Guidelines
- **Clinical Decision Support:** EPIC, Cerner, Allscripts
- **Patient Record Software:** Sigmund, RX30, PioneerRX
- **Safety Protocols:** HIPAA Compliance, OSHA Standards, Risk Mitigation Strategies
- **Regulatory Knowledge:** State Pharmacy Regulations, Controlled Substances Act, Medicare Regulations
- **Communication Platforms:** Microsoft Teams, Zoom, Slack
- **Professional Development:** Continuing Education, Local Workshops, Professional Seminars
- **Team Coordination Tools:** Trello, Asana, JIRA

## PROFESSIONAL AFFILIATIONS

- Member of the American Pharmacists Association since 2019.
- Active participant in the New Jersey Pharmacists Association community events.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST