

# Angel Payne

## Maintenance Team Lead

📞 (260) 555-7316 ✉ angel.payne@example.com

🌐 linkedin.com/example/angelpayne 📍 Fort Wayne, IN 46805

### STRENGTHS

- 📅 **Production centered planning**  
Balances staffing, equipment urgency, and available shift time, giving technicians clear work that production partners can trust.
- 🔧 **Hands on troubleshooting**  
When a line stops, follows equipment history and operating data first, then guides a safe correction or escalation.
- 👥 **Technician coaching**  
Uses real equipment situations to explain diagnostic logic, helping newer technicians build confidence during busy shifts.
- ♥️ **Reliable documentation**  
Treats each closeout as useful history, improving backlog visibility and making recurring failures easier to trace.
- 💬 **Cross functional communication**  
Shares completion status, risks, and resource needs in plain language, so operations and engineering can act sooner.

### SKILLS

Maintenance leadership

Skilled trades coordination

SAP PM CMMS

Preventive maintenance

Corrective maintenance

Equipment repair Calibration

Asset reliability

Backlog management

Root cause analysis Lean

Continuous improvement GMP

Equipment documentation

### SUMMARY

Manufacturing maintenance leader with five years of experience coordinating skilled trades across high volume food and consumer goods operations. Leads daily assignments, balances production needs with technical urgency, and remains hands on with **equipment repair**, calibration, **preventive maintenance**, and structured troubleshooting. Uses SAP PM and CMMS records to improve backlog visibility, work completion, equipment documentation, and asset reliability. Guides **root cause analysis** and **Lean problem solving** for recurring failures, converting findings into practical inspections and corrective actions. Coaches technicians through safe, quality focused work aligned with GMP, food quality, and manufacturing safety expectations. Communicates risks, schedule changes, completion status, and resource needs across maintenance, production, and engineering. Ready to bring dependable shift leadership, practical coaching, and disciplined maintenance execution to a demanding 24/7 operation.

### EXPERIENCE

#### Maintenance Team Lead

Midwest Harvest Foods 📅 July 2024 - Present 📍 Fort Wayne, IN

Leads daily maintenance execution for continuous packaging and processing lines, coordinating multi craft technicians, SAP PM schedules, equipment reliability work, safety requirements, and cross functional communication across a 24/7 **food manufacturing** operation.

- Aligned technician assignments with production windows, safety requirements, and **equipment criticality** across continuous lines.
- Built **SAP PM** schedules, confirming labor, parts, tools, instructions, and equipment access before work began.
- Troubleshot conveyors, motors, sensors, drives, **packaging equipment**, and process systems using history and **operating data**.
- Reviewed preventive maintenance, repair, calibration, and closeout records, improving traceability across shifts.
- Facilitated root cause reviews for **repeat equipment losses**, converting findings into practical reliability actions.
- Coached technicians on diagnostic discipline, GMP aware execution, and clear shift handoffs during changing production needs.

#### Maintenance Technician II

Summit Consumer Products 📅 June 2022 - June 2024 📍 South Bend, IN

Maintained automated production and packaging assets across a **24/7 manufacturing operation**, combining preventive maintenance, corrective repair, calibration, SAP PM documentation, structured troubleshooting, and peer support for dependable shift performance.

- Maintained **automated production** and packaging assets, coordinating safe equipment release with production supervisors.
- Diagnosed electrical and mechanical faults using documentation, history, observations, and structured troubleshooting methods.
- Performed scheduled checks and calibration, following safety and quality requirements before returning assets to service.
- Recorded labor, parts, findings, and **follow up needs** in SAP PM **work orders** for backlog planning.
- Supported **root cause analysis** through revised inspections, component changes, and standardized maintenance steps.
- Guided newer technicians through **equipment history** and troubleshooting logic, escalating complex controls issues appropriately.

#### Maintenance Technician

Prairie Creek Manufacturing 📅 June 2021 - May 2022 📍 Elkhart, IN

LANGUAGES

|         |              |
|---------|--------------|
| English | Native       |
| Spanish | Intermediate |

MY CAREER



- Maintenance Team Lead at Midwest Harvest Foods (2.2 Years)
- Maintenance Technician II at Summit Consumer Products (2 Years)
- Maintenance Technician at Prairie Creek Manufacturing (11 Months)

Supported preventive and corrective maintenance for production equipment while building practical capability in mechanical repair, electrical troubleshooting, lubrication, inspection, CMMS execution, Lean standard work, and safe equipment release.

- Supported preventive and **corrective maintenance** through mechanical repair, electrical **troubleshooting**, lubrication, and inspection.
- Executed CMMS work orders against **production** schedules, confirming scope and materials before **equipment access**.
- Investigated routine equipment stops with operators and senior technicians using manuals and **known failure modes**.
- Followed plant safety, quality, and housekeeping procedures during maintenance activity in product areas.
- Documented repeat defects and abnormal conditions for planner and supervisor review during scheduled downtime planning.
- Applied Lean **standard work** concepts during inspections, worksite organization, and consistent maintenance execution.

PROJECTS

Packaging Line Reliability Initiative 📅 2025

Partnered with technicians, production, and engineering to review recurring packaging losses, improve inspection tasks, and create clearer follow up work in SAP PM. Practical conversations with operators helped connect equipment symptoms with reliable corrective actions.

Shift Handoff Documentation Improvement 📅 2024

Worked with maintenance and operations partners to clarify shift handoffs, record emerging risks, and make unfinished work easier for incoming technicians to act on.

LEADERSHIP & AWARDS

- Recognized by maintenance leadership for dependable support during continuous production coverage and changing shift priorities.
- Selected as a trusted peer resource for troubleshooting guidance, equipment history, and practical technician coaching.
- Commended for accurate SAP PM records and clear communication of maintenance risks to production partners.

EDUCATION

Associate of Applied Science in Industrial Technology

Ivy Tech Community College 🎓 GPA: 3.5 📅 2021 📍 Fort Wayne, IN

**Coursework:** Industrial maintenance, electrical systems, mechanical systems, manufacturing safety, equipment troubleshooting

CERTIFICATIONS

- OSHA 10 Hour General Industry 📅 2022
- Lean Fundamentals Certificate 📅 2023

TECHNICAL SKILLS

- **Maintenance Systems:** SAP PM, CMMS, work orders
- **Preventive Maintenance:** PM scheduling, inspections, lubrication
- **Equipment Repair:** Mechanical repair, electrical repair, calibration
- **Production Equipment:** Conveyors, motors, sensors
- **Packaging Systems:** Packaging lines, drives, process systems
- **Reliability Methods:** Asset reliability, backlog management, equipment history
- **Problem Solving:** Root cause analysis, structured troubleshooting, corrective action
- **Lean Practices:** Lean, standard work, continuous improvement
- **Quality Compliance:** GMP, food quality, equipment documentation
- **Safety Practices:** Manufacturing safety, OSHA, safe equipment release
- **Leadership Skills:** Technician coaching, skilled trades coordination, shift leadership

- **Communication Tools:** Shift handoffs, status updates, resource planning

## PROFESSIONAL AFFILIATIONS

---

- Maintenance and reliability peer network focused on safe equipment support and practical problem solving.
- Lean improvement community supporting standard work, root cause analysis, and continuous improvement in manufacturing.

## ADDITIONAL INFORMATION

---

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

---

AVAILABLE ON REQUEST