

# Eliana Rich

## Manager, Clinical Risk Management

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📍 Raleigh, NC 27609

### STRENGTHS

- ♥️ **Risk judgment**  
Turned protocol signals into practical controls, and teams gained confidence in difficult mitigation decisions.
- ✔️ **Inspection readiness**  
Built narratives, record checks, and mock interviews so trial teams faced inspectors with fewer surprises.
- 👥 **Cross functional guidance**  
Resolved differing compliance views in quality forums, giving owners clear actions and escalation paths.
- 📈 **Data interpretation**  
Used Tableau and Spotfire to spot trends and outliers, making review meetings more focused.
- ♥️ **Quality coaching**  
Coached colleagues through risk reviews and SQI decisions, becoming a go to partner for judgment calls.

### SKILLS

GCP Quality   Clinical Trials

Clinical Risk Management

Risk Based Oversight

Clinical Quality Plans

ICH Guidelines   CAPA

Effectiveness Checks

Quality Investigations

Inspection Readiness

FDA Inspections   EMA Inspections

Regulatory Compliance

Data Analytics   Project Planning

### SUMMARY

Clinical quality and risk management leader with 11 years of healthcare and pharmaceutical experience across GCP quality, **clinical trials**, risk based oversight, inspection readiness, CAPA, quality investigations, and cross functional governance. Leads global teams through protocol, study setup, trial, and compound level risk assessment while protecting participant safety, rights, well being, and **data integrity**. Builds practical mitigation plans, maintains **Clinical Quality Plans**, guides Significant Quality Issue decisions, and supports FDA and EMA inspections. Uses Tableau, Spotfire, Microsoft Office, and structured data review to turn operational signals into clear decisions. Brings working knowledge of ICH guidelines, GMP, GLP, GPvP, **Real World Evidence**, and Digital Health. Ready to contribute sound judgment, clear communication, and steady quality leadership across clinical development programs.

### EXPERIENCE

#### Senior Manager, Clinical Quality Risk

Alder Creek Biopharma 📅 January 2023 - Present 📍 Raleigh, NC

Directs quality risk oversight across global clinical development programs, guiding risk governance, **inspection readiness**, investigations, CAPA, and senior stakeholder decisions.

- Established risk reviews linking protocol complexity with participant protection and data integrity.
- Challenged mitigation evidence during recurring reviews, surfacing emerging concerns for **risk owners**.
- Recorded decisions in **Clinical Quality Plans** and controlled quality repositories for governance.
- Guided Significant Quality Issue assessments, investigations, and senior management escalation.
- Advised CAPA plans and **effectiveness checks** after audits, inspections, and self identified issues.
- Shaped **inspection narratives**, confirmed essential records, and coordinated **mock inspections**.
- Coached quality professionals on GCP and ICH application across diverse global teams

#### Clinical Quality Risk Manager

Meridian Clinical Sciences 📅 July 2020 - December 2022 📍 Durham, NC

Managed trial level quality risk activities for Phase II and Phase III studies, combining **data visualization**, GCP guidance, governance, and inspection preparation.

- Converted Phase II and Phase III protocol risks into prioritized mitigation plans.
- Built Tableau views combining operational signals with quality trends for focused reviews.
- Created **Spotfire** analyses that highlighted outliers and areas requiring deeper investigation.
- Maintained **Clinical Quality Plans** and repository records for governance discussions.
- Facilitated quality forums, clarifying owners, actions, escalation paths, and compliance interpretations.
- Prepared **FDA** and **EMA** inspection teams through records review and mock interviews.
- Provided independent **GCP** guidance with regulatory compliance and specialist colleagues

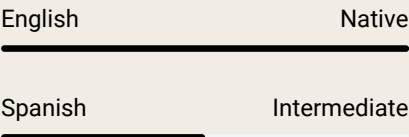
#### Senior Clinical Quality Specialist

HarborPoint Research Partners 📅 March 2018 - June 2020 📍 Charlotte, NC

Performed sponsor trial quality reviews and supported investigations, CAPA, inspection preparation, and regulatory interpretation across clinical operations programs.

- Reviewed monitoring information and protocol deviations for participant and data risks.
- Organized investigation evidence and issue narratives for consistent escalation decisions.
- Linked **CAPA** actions with identified causes and practical **effectiveness checks**.
- Prepared investigator sites through document reviews and focused **pre inspection visits**.
- Applied GCP and ICH principles to clinical operations execution questions.
- Presented risk summaries and action status through **Microsoft Office** trackers

LANGUAGES



MY CAREER



- Senior Manager, Clinical Quality Risk at Alder Creek Biopharma (3.8 Years)
- Clinical Quality Risk Manager at Meridian Clinical Sciences (2.4 Years)
- Senior Clinical Quality Specialist at HarborPoint Research Partners (2.2 Years)
- Clinical Quality Specialist at Blue Ridge Medical Research Network (2.7 Years)

Clinical Quality Specialist

Blue Ridge Medical Research Network 📅 June 2015 - February 2018 📍 Greensboro, NC

- Supported hospital based clinical research quality oversight through GCP review, site readiness, investigations, corrective action planning, and stakeholder communication.
- Reviewed trial documentation and study processes against GCP and institutional procedures.
  - Organized protocol deviation evidence for **quality investigations** and escalation decisions.
  - Confirmed essential records and traceability during investigator site readiness checks.
  - Documented findings, ownership, and completion evidence for corrective actions.
  - Prepared **Microsoft Office** summaries translating study details into clear risk updates.
  - Partnered with investigators, coordinators, pharmacy, laboratory, and compliance personnel

PROJECTS

Clinical Risk Signal Visualization 📅 2022

Connected Tableau and Spotfire views with clinical quality signals, helping trial teams focus governance conversations on trends, outliers, and emerging concerns.

Global Inspection Readiness Program 📅 2024

Structured narratives, site preparation, mock interviews, and record checks for sponsor, investigator, FDA, EMA, and third party inspections.

LEADERSHIP & AWARDS

- Recognized by clinical leadership for strengthening cross functional risk governance and inspection readiness.
- Selected to coach quality colleagues on GCP risk reviews, escalation judgment, and mitigation evidence.
- Earned trust as a practical advisor during complex quality investigations and CAPA reviews.

EDUCATION

Bachelor of Science in Biological Sciences

North Carolina State University 🎓 GPA: 0 📅 2015 📍 Raleigh, NC

**Coursework:** *Clinical research, biology, pharmacology, statistics*

CERTIFICATIONS

- Certified Clinical Research Professional, SOCRA 📅 2018
- Regulatory Affairs Certification, Drugs 📅 2022

TECHNICAL SKILLS

- **Clinical Quality:** GCP Quality, Clinical Trials, Clinical Quality Plans
- **Risk Management:** Risk Based Oversight, Protocol Risk Assessment, Mitigation Reviews
- **Quality Systems:** Quality Repositories, Quality Investigations, Significant Quality Issues
- **Corrective Action:** CAPA, Root Cause Analysis, Effectiveness Checks
- **Inspection Readiness:** FDA Inspections, EMA Inspections, Mock Inspections
- **Regulatory Standards:** ICH Guidelines, GMP, GLP
- **Safety Practices:** GPvP, Participant Safety, Data Integrity
- **Data Visualization:** Tableau, Spotfire, Data Visualization
- **Data Evidence:** Data Analytics, Operational Signals, Trend Analysis
- **Business Applications:** Microsoft Office, Quality Trackers, Controlled Records
- **Clinical Evidence:** Real World Evidence, Real World Disease, Digital Health
- **Program Delivery:** Project Planning, Escalation Management, Governance Forums

PROFESSIONAL AFFILIATIONS

- Society of Clinical Research Associates, professional member since 2018.
- Regulatory Affairs Professionals Society, clinical and regulatory member.

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST