

Akira Nunez

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SUMMARY

Product management leader with eight years building data, machine learning, and enterprise platform products within regulated financial services. Shapes product vision, roadmaps, business cases, and measurable outcomes for data scientists, machine learning engineers, software developers, and business teams. Leads **human centered discovery**, translating customer needs and business strategy into reliable platform capabilities for **distributed compute, control plane operations**, governed sensitive data access, machine learning, and Generative AI development. Partners with platform engineering, risk, security, privacy, analytics, and operations teams to manage product risk, regulatory compliance, data privacy, security, availability, resiliency, and **cloud cost management**. Creates alignment around durable technology investments, developer experience, and safe model development while keeping execution connected with long term platform value.

EXPERIENCE

Senior Product Manager, AI/ML Platforms

July 2023 - Present

Northstar Financial Technologies

Denver, CO

Owns strategy and execution for an enterprise machine learning platform supporting more than 1,800 data scientists, machine learning engineers, and application developers across consumer financial products. Leads platform investments spanning distributed compute, **control plane operations**, sensitive data access, governance, resiliency, security, and cloud cost management.

- Set enterprise **machine learning** strategy using developer research, telemetry, risk assessments, and business value signals.
- Created governed paths for **sensitive data** access, model training, and **Generative AI** evaluation with privacy partners.
- Prioritized **distributed compute** and control plane capabilities, improving capacity planning inputs for engineering leaders.
- Connected cloud compute consumption with teams and workloads, clarifying investment decisions for finance and engineering.
- Defined availability expectations, recovery priorities, readiness criteria, and launch controls for critical platform services.
- Mentored product managers and guided executive tradeoffs across **security**, usability, technical debt, and delivery.

Product Manager, Data Platforms

March 2021 - June 2023

Harborline Bank

Salt Lake City, UT

Managed governed data platform products supporting analytics and digital banking teams. Translated discovery findings into platform capabilities for workspace provisioning, dataset access, compute configuration, reusable workflows, compliance controls, operational readiness, and developer self service.

- Converted data scientist and developer interviews into requirements for workspace provisioning and dataset access.
- Embedded approval controls and auditable access patterns into **sensitive data** environments with cybersecurity and privacy partners.
- Built quarterly investment cases from adoption data, incidents, developer friction, and infrastructure cost trends.
- Coordinated releases across engineering and operations using readiness reviews and service metrics during platform growth.
- Launched self service guidance that clarified common development paths and shaped backlog decisions through feedback.
- Aligned legal, privacy, security, and engineering stakeholders before releasing new customer data capabilities.

Associate Product Manager, Digital Analytics

August 2019 - February 2021

Summit Credit Services

Phoenix, AZ

Supported digital analytics products used to assess customer journeys and identify personalized experience opportunities. Connected user research, data workflows, privacy reviews, release reporting, and business cases across engineering, design, analytics, and operations.

- Defined user stories and acceptance criteria for ingestion, feature access, and analytics workflows with engineers.
- Maintained outcome metrics and release reporting, connecting adoption and reliability findings with roadmap recommendations.
- Coordinated privacy and security reviews for new data uses before digital product experiments reached production.
- Analyzed customer and operational data, strengthening **business** cases for platform investments and experience experiments.
- Facilitated backlog refinement and launch planning across engineering, design, **analytics**, and operations teams.
- Resolved implementation questions through stakeholder sessions, reducing uncertainty before releases involving customer data.

Product Analyst, Customer Platforms

June 2018 - July 2019

Mesa Digital Bank

Tempe, AZ

Analyzed usage patterns, support themes, customer journeys, application performance, and service issues for consumer digital products. Supported evidence based prioritization, data integration requirements, release risk documentation, and post launch learning with compliance and security partners.

- Developed dashboards connecting customer behavior, application performance, and service issues with prioritization discussions.
- Conducted stakeholder interviews and journey analysis, framing testable hypotheses for account servicing improvements.
- Supported data integration requirements for customer facing applications, validating field definitions and dependencies.
- Prepared **risk** and implementation documentation for releases involving customer data with compliance and security partners.

- Tracked post launch results and synthesized feedback for roadmap reviews, strengthening evidence based product decisions.
- Analyzed support themes and usage patterns, revealing product opportunities for customer platform improvements.

PROJECTS

Governed Generative AI Workspace 📅 2024

Defined a controlled workspace concept for Generative AI development, connecting sensitive data access, approval controls, model evaluation, security review, and developer experience needs.

Distributed Compute Investment Roadmap 📅 2023

Built a prioritization approach for distributed compute and control plane capabilities using workload telemetry, capacity signals, product risk, and business value.

Cloud Cost Visibility Program 📅 2022

Created a product framework linking cloud compute consumption with teams and workloads, giving finance and engineering clearer inputs for sustainable platform investment.

LEADERSHIP & AWARDS

- Volunteer Mentor, Product Management Mentorship Circle, 2024 to Present
- Platform Product Roundtable Facilitator, Financial Technology Product Community, 2023 to Present
- Recognized by platform leaders for practical guidance on sensitive data governance and product tradeoffs.

EDUCATION

Bachelor's Degree in Computer Science

2018

Arizona State University GPA: 4.0

Tempe, AZ

Coursework: Machine Learning, Data Structures, Software Engineering, Statistics

CERTIFICATIONS

- Certified Scrum Product Owner 📅 2020
- AWS Certified Cloud Practitioner 📅 2022

TECHNICAL SKILLS

- **Product Management:** Product strategy, Roadmapping, Business cases
- **AI and Machine Learning:** Machine learning, Generative AI, Model development
- **Data Platforms:** Data platforms, Data access, Data workflows
- **Distributed Computing:** Distributed compute, Workload telemetry, Capacity planning
- **Cloud Services:** AWS, Cloud platforms, Cloud cost management
- **Governance and Compliance:** Regulatory compliance, Product governance, Audit controls
- **Privacy and Security:** Data privacy, Sensitive data, Security reviews
- **Platform Operations:** Control plane operations, Service metrics, Operational readiness
- **Reliability Engineering:** High availability, Resiliency planning, Recovery priorities
- **Product Discovery:** Human centered discovery, User interviews, Journey analysis
- **Delivery Methods:** Agile delivery, Backlog refinement, Readiness reviews

SKILLS

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|--------------------|----------------------------|-----------------------------|-------------------------|
| • Product Strategy | • Data Platforms | • Sensitive Data Governance | • Product Discovery |
| • AI/ML Platforms | • Distributed Compute | • Data Privacy | • Human Centered Design |
| • Generative AI | • Control Plane Operations | • Security | • Roadmapping |
| • Machine Learning | • Cloud Cost Management | • Regulatory Compliance | |

PROFESSIONAL AFFILIATIONS

- Product Management Mentorship Circle, Volunteer Mentor
- Financial Technology Product Community, Platform Product Roundtable Facilitator

LANGUAGES

- English (Native)
- Spanish (Proficient)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST