



# Natalia Cortez

Medical Receptionist

## Contact

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JULY 12, 2026

Hiring Manager  
Empower Health Solutions  
Sturtevant, WI

Dear Hiring Manager,

With fervent enthusiasm, I submit my application for the Medical Receptionist position at Empower Health Solutions. My journey from serving clients as a dedicated Medical Receptionist has molded me into a resourceful professional, capable of fostering positive healthcare environments while ensuring seamless operation at the front desk. I genuinely believe this role aligns splendidly with my skill set and aspirations.

At a recent university project, I developed a dynamic scheduling system that underscored my dedication to optimizing patient experiences. The project involved extensive use of Microsoft Excel and Raintree Connect which refined my capabilities in managing complex scheduling requirements and compliance considerations. This experience reinforced my understanding of the necessity for efficient patient flow and enhanced my ability to thrive in a fast-paced environment.

In the pursuit of meaningful contributions to healthcare, I've engaged directly with research aiming to enhance patient intake processes. My involvement yielded valuable insights into appointment cancellations that might benefit Empower Health Solutions' operational efficiencies. Collaborating actively in a research lab, I produced detailed reports and navigated through ethical standards while ensuring successful communication across the team.

Throughout my experiences, I've grappled with balancing multiple tasks while maintaining clarity and a focus on compliance. I am driven not just by numbers but also by the stories behind each appointment. Therefore, I find meaningfulness in each task, ensuring patients receive exceptional care and feel welcomed during their visits.

I look forward to the prospect of joining your esteemed team at Empower Health Solutions, where I can contribute positively to patient experiences while working collaboratively within the healthcare setting. Cultivating relationships with therapists and ensuring effective communications will be my priorities. I hope to engage with each client confidently, ensuring their needs are addressed.

I appreciate your consideration,

Sincerely,

*Natalia Cortez*

**Natalia Cortez**