



Chance Bates

MuleSoft Integration Specialist

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STRENGTHS

- 🔧 **Integration design**
Turned business needs into reusable MuleSoft interfaces, and teammates sought input on practical API choices.
- 🔍 **Production analysis**
Followed payloads, logs, and database records through difficult incidents, then documented fixes others could use.
- ✅ **Quality assurance**
Built failure path tests before release. That habit gave reviewers clearer evidence and reduced late surprises.
- 👥 **Stakeholder partnership**
Clarified source to target rules with analysts and developers, making technical decisions easier to approve.
- 💬 **Technical communication**
Kept design notes and support guidance concise. Business partners gained confidence in complex data exchanges.

SKILLS

MuleSoft Anypoint Platform

Anypoint Studio CloudHub

API Manager DataWeave

RESTful services

API led connectivity

Synchronous integration

Asynchronous integration

Messaging XML JSON CSV

XLSX Microsoft SQL Server

SUMMARY

MuleSoft integration specialist with seven years of progressive experience designing, developing, testing, deploying, maintaining, and supporting enterprise integrations across application and data ecosystems. Hands on work includes **MuleSoft Anypoint Platform**, **Anypoint Studio**, CloudHub, API Manager, DataWeave, RESTful services, **Microsoft SQL Server**, XML, JSON, CSV, and XLSX. Builds maintainable API led and messaging solutions that support reliable business operations and digital transformation. Translates business and technical needs into secure synchronous and **asynchronous integration** patterns, ETL workflows, reusable APIs, and documented data mappings. Applies unit testing, automated integration testing, code review, production troubleshooting, Agile delivery, and technical documentation. Partners effectively with architects, analysts, developers, support teams, and business stakeholders while improving integration standards and resolving complex production issues.

EXPERIENCE

Senior Integration Developer

Keystone Digital Platforms 📅 January 2024 - Present 📍 Philadelphia, PA

Owns enterprise integration delivery across operational applications, SaaS platforms, and data services. Leads design, implementation, testing, deployment, **production support**, code review, and standards work for reusable MuleSoft interfaces that improve dependable information exchange.

- Designed MuleSoft flows linking applications and data services through reusable API led interfaces.
- Built RESTful APIs with **DataWeave** for XML, **JSON**, CSV, and XLSX exchanges.
- Deployed **CloudHub** services through **API Manager** with policies, versions, and environment controls.
- Created unit and **automated integration tests** using failure scenarios before production deployment.
- Traced payloads, logs, and SQL Server data to resolve production integration incidents.
- Reviewed code with architects and developers, improving error handling, naming, and documentation.

MuleSoft Integration Developer

HarborPoint Business Systems 📅 March 2021 - December 2023 📍 Malvern, PA

Delivered MuleSoft integrations for finance, operations, and customer service workflows. Converted analyst requirements into APIs, messaging flows, database exchanges, and ETL solutions while supporting Agile planning, testing, troubleshooting, documentation, and release readiness.

- Delivered Anypoint Platform integrations for finance and operations workflows using reusable **APIs**.
- Implemented synchronous REST services and asynchronous **messaging** for resilient enterprise data movement.
- Created DataWeave transformations across JSON, **XML**, **CSV**, and database structures.
- Integrated Mule applications with **Microsoft SQL Server** and ETL workflows for reliable reconciliation.
- Investigated development defects through logs, payload inspection, reprocessing, and root cause analysis.
- Supported Agile iterations with estimates, design notes, reviews, demonstrations, and release checks.

Junior Integration Developer

RidgeLine Application Services 📅 October 2019 - February 2021 📍 Exton, PA

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



● Senior Integration Developer at Keystone Digital Platforms (2.8 Years)

● MuleSoft Integration Developer at HarborPoint Business Systems (2.8 Years)

● Junior Integration Developer at RidgeLine Application Services (1.3 Years)

Supported supervised MuleSoft development for internal application integrations, building practical capability across Anypoint Studio, REST endpoints, DataWeave, SQL Server, testing, documentation, error handling, and Agile delivery.

- Developed supervised MuleSoft flows with **Anypoint Studio**, REST endpoints, and connectors.
- Built **DataWeave** mappings for XML, JSON, and CSV payloads against business rules.
- Tested SQL Server queries and reconciled interface results during quality assurance.
- Wrote **unit tests** and maintained evidence that improved reviewer confidence in releases.
- Diagnosed interface failures through logs and payload comparisons before escalating infrastructure concerns.
- Contributed to Agile ceremonies, code reviews, deployment notes, and knowledge articles.

PROJECTS

API Led Data Exchange 📅 2024

Created a reusable integration pattern for application and data service exchange. Applied RESTful APIs, DataWeave, CloudHub, API Manager, and structured documentation to support dependable enterprise delivery.

Automated Integration Quality 📅 2023

Established repeatable unit and automated integration testing for critical MuleSoft interfaces. Used representative payloads and failure paths to identify defects before release.

LEADERSHIP & AWARDS

- Selected as a trusted reviewer for MuleSoft code quality, reusable patterns, and integration documentation.
- Recognized by delivery teams for clear production analysis and durable resolution of complex interface incidents.
- Provided peer guidance that helped standardize DataWeave mappings, error handling, and release practices.

EDUCATION

Bachelor of Science in Information Technology

West Chester University of Pennsylvania 🎓 GPA: 3.5 📅 2019 📍 West Chester, PA

Coursework: Systems Analysis, Database Management, Software Development, Enterprise Networking

CERTIFICATIONS

- MuleSoft Certified Developer, Level 1 📅 2022
- MuleSoft Anypoint Platform Development Fundamentals 📅 2021

TECHNICAL SKILLS

- **MuleSoft Platforms:** Anypoint Platform, Anypoint Studio, CloudHub
- **API Management:** API Manager, API policies, API versioning
- **Data Transformation:** DataWeave, XML, JSON
- **File Data Formats:** CSV, XLSX, flat files
- **Web Services:** RESTful services, synchronous APIs, asynchronous APIs
- **Messaging Systems:** Messaging flows, queues, event driven exchange
- **Database Integration:** Microsoft SQL Server, SQL queries, stored data
- **Integration Methods:** Enterprise integration, ETL, API led connectivity
- **Testing Practices:** Unit testing, automated integration testing, failure testing
- **Delivery Practices:** Agile development, code review, technical documentation

PROFESSIONAL AFFILIATIONS

- MuleSoft practitioner community, sharing integration patterns, testing lessons, and platform guidance.
- Agile delivery teams, contributing technical planning, peer review, demonstrations, and release readiness.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST