

Parker Davenport

Operations Supervisor, Distribution Operations

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STRENGTHS

- 👥 **Labor Planning**
Forecasted workload and moved labor between priorities. That practical adjustment helped control overtime without losing service focus.
- 🗣️ **Employee Coaching**
Used productivity data and floor observation in performance conversations. Associates gained clearer expectations and steadier support.
- ♥️ **Safety Leadership**
Conducted recurring observations and corrected hazards early. Clean aisles and cared for equipment became daily operating habits.
- 📊 **Data Based Decisions**
Reviewed labor results through Power BI and Excel. Short daily reviews made staffing conversations more focused and useful.
- 🗨️ **Partner Communication**
Shared service risks through concise email and phone updates. Operations partners received actionable information before completion deadlines.

SKILLS

Distribution Operations

Warehouse Supervision Logistics

Supply Chain Labor Planning

Replenishment Bulk Picking

Employee Coaching

Performance Management

Interviewing Safety Observations

Process Improvement

Overtime Control

Business Communication

Power BI

SUMMARY

Distribution **operations supervisor** with 8 years of progressive experience across **healthcare logistics, high volume warehousing, replenishment**, and outbound fulfillment. Leads large hourly teams in temperature controlled facilities, balancing picking priorities, replenishment needs, labor coverage, service levels, quality, safety, and cost. Uses warehouse management systems, RF workflows, labor management systems, Microsoft Office, Excel, and Power BI reporting to review productivity and guide daily staffing decisions. Builds accountability through clear expectations, practical coaching, documented evaluations, interviews, corrective action, and development planning. Career progression reflects increasing ownership of shift execution, overtime control, end of shift system activities, housekeeping, equipment standards, and partner communication. Brings dependable judgment, clear business communication, and hands on distribution leadership to demanding operating schedules.

EXPERIENCE

Operations Supervisor

Cardinal Ridge Medical Distribution 📅 March 2023 - Present 📍 Louisville, KY

Direct daily outbound and replenishment operations for a large healthcare distribution team in a temperature controlled facility. Set priorities, move labor, review **productivity**, coach employees, manage performance records, control overtime, and maintain safe shift execution.

- Directed outbound priorities with labor moves, keeping healthcare orders aligned with changing volume.
- Reviewed labor management results with **Power BI** and Excel, targeting coaching and staffing adjustments.
- Led interviews, evaluations, corrective action, and development planning with consistent performance documentation.
- Coordinated **warehouse management system** and RF workflows across **bulk picking** and replenishment activities.
- Controlled overtime through workload forecasting and timely labor moves, protecting service and retention.
- Conducted **safety observations** and enforced **housekeeping**, equipment, and clean facility standards.
- Completed shift close system controls and communicated operating exceptions to internal partners.

Warehouse Team Lead

Midwest Care Supply Network 📅 July 2020 - February 2023 📍 Jeffersonville, IN

Led a high volume picking and replenishment team in a temperature controlled healthcare supply warehouse. Translated daily volume into sequenced assignments, monitored system queues, coached associates, supported staffing processes, and escalated service risks.

- Sequenced picking assignments from daily volume, giving associates clear expectations for each shift.
- Monitored RF queues and warehouse management status, preventing **replenishment** gaps during priority orders.
- Coached associates with labor data, attendance records, quality findings, and direct observation.
- Supported interviews, onboarding, training, evaluations, and performance records across warehouse functions.
- Escalated service risks through concise **email** and phone updates before shift completion.
- Reinforced clean work areas, equipment care, and safe practices through floor observations.
- Built reliable coverage by cross training associates across picking and replenishment functions.

Distribution Associate

Riverbend Distribution Services 📅 June 2018 - June 2020 📍 New Albany, IN

LANGUAGES

English	Native
Spanish	Beginner

MY CAREER



- Operations Supervisor at Cardinal Ridge Medical Distribution (3.6 Years)
- Warehouse Team Lead at Midwest Care Supply Network (2.6 Years)
- Distribution Associate at Riverbend Distribution Services (2 Years)
- Warehouse Associate at Bluegrass Fulfillment Partners (7 Months)

Executed RF directed picking, staging, and replenishment for time sensitive distribution orders. Supported inventory accuracy, task resolution, cross training, safe work areas, productivity tracking, and clear shift handoffs.

- Executed RF picking, staging, and **replenishment** while maintaining inventory accuracy and quality controls.
- Cross trained across warehouse functions, providing dependable coverage during changing volume.
- Used warehouse transactions to confirm product movement and investigate task discrepancies.
- Maintained orderly aisles, equipment, and workstations, reporting hazards before service impact.
- Tracked productivity against labor standards and applied coaching feedback without sacrificing accuracy.
- Communicated shortages and priority conflicts so team leads could redirect labor before deadlines.

Warehouse Associate

Bluegrass Fulfillment Partners 📅 October 2017 - May 2018 📍 Shepherdsville, KY

Picked, packed, and replenished high volume orders in a fast paced distribution environment. Followed RF workflows, verified product movement, maintained safe work areas, and communicated exceptions during changing operating conditions.

- Picked and packed high volume orders using RF devices and location directed workflows.
- Replenished forward pick locations from reserve inventory, prioritizing urgent shortages.
- Verified item, quantity, and location details during product movement to support accuracy.
- Followed equipment, housekeeping, and safe material handling practices throughout warehouse shifts.
- Moved across picking, staging, and **replenishment** as daily workload changed between areas.
- Documented exceptions and communicated unresolved order issues during shift handoff.

PROJECTS

Productivity Reporting Improvement 📅 2024

A recurring reporting review became a practical staffing tool. Combined labor management results, Excel analysis, and Power BI views to identify coaching needs, rebalance work, and support steadier shift performance.

Replenishment Flow Coordination 📅 2022

Priority orders exposed gaps between picking and replenishment. Monitored RF queues and warehouse system status, then coordinated assignments that kept urgent healthcare supply work moving.

LEADERSHIP & AWARDS

- Supervisor recognition for dependable shift execution and consistent employee coaching, 2024.
- Team leadership recognition for safety observations, clean facilities, and accountable daily operations, 2023.
- Leadership contribution recognized through cross training and dependable coverage across warehouse functions, 2021.

EDUCATION

High School Diploma

Jefferson County High School 🎓 GPA: 3.5 📅 2017 📍 Louisville, KY

Coursework: Business communication, mathematics, computer applications, workplace safety

CERTIFICATIONS

- OSHA 10 Hour General Industry 📅 2024
- Microsoft Office Skills Certification 📅 2023

TECHNICAL SKILLS

- **Warehouse Systems:** Warehouse management systems, RF workflows, inventory transactions

- **Labor Management:** Labor management systems, productivity tracking, labor standards
- **Business Intelligence:** Power BI, Excel, productivity reporting
- **Microsoft Office:** Microsoft Office, Outlook, Excel
- **Distribution Operations:** Outbound fulfillment, bulk picking, replenishment
- **Performance Management:** Evaluations, corrective action, development planning
- **Safety Operations:** OSHA standards, safety observations, equipment checks
- **Communication Tools:** Email, phone communication, shift handoffs
- **Inventory Control:** Inventory accuracy, product movement, task discrepancies
- **Process Improvement:** Workflow review, overtime control, quality improvement

PROFESSIONAL AFFILIATIONS

- Healthcare distribution operations professional supporting safe, accurate product flow.
- Warehouse leadership contributor focused on employee development, service quality, and disciplined execution.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST