



# Autumn Wise

## Pharmacy Technician

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### STRENGTHS

- 👍 **Customer Service**  
Consistently provided positive experiences that encouraged return visits and built trust.
- 👥 **Team Collaboration**  
Fostered strong relationships among team members, leading to improved workflow dynamics.
- ✅ **Attention to Detail**  
Prioritized accuracy in medication dispensing, earning respect from colleagues and patients alike.
- 💡 **Problem Solving**  
Quickly addressed patient concerns, reinforcing confidence in our healthcare services.
- 📦 **Inventory Management**  
Implemented checks that optimally maintained stock levels, minimizing drug shortages or excess.

### SKILLS

|                       |                |
|-----------------------|----------------|
| Medication Dispensing |                |
| Inventory Management  |                |
| Patient Interaction   | Record Keeping |
| Customer Service      |                |
| HIPAA Compliance      |                |

### LANGUAGES

|         |              |
|---------|--------------|
| English | Native       |
| Spanish | Intermediate |

### SUMMARY

Driven and detail-oriented Pharmacy Technician with practical experience in medication management and customer service gained through internships. Strong communication skills contribute to a collaborative approach in healthcare settings, ensuring patient needs are met effectively. Skilled in accurately filling prescriptions, managing inventory, and upholding confidentiality with adherence to HIPAA regulations. Eager to join a dedicated team at HealthFirst Pharmacy that is committed to exceptional healthcare services. Excited about the opportunity for continuous professional development within a supportive environment focused on delivering quality patient care.

### EDUCATION

#### Associate of Applied Science in Pharmacy Technology

Central Piedmont Community College 🎓 GPA: 3.8 📅 2026 📍 Charlotte, NC

**Coursework:** *Pharmaceutical Calculations, Medication Dispensing, Pharmacy Management, Patient Care Practices*

### TECHNICAL SKILLS

- **Pharmacy Software:** Rx30, QS/1, PioneerRx
- **Inventory Management Systems:** Cimarron, Mediware, Kirby Lester
- **Communication Tools:** Microsoft Teams, Email, Phone
- **Safety Protocols:** OSHA Guidelines, Federal Regulations, State Laws
- **Customer Service Skills:** Conflict Resolution, Empathy Training, Active Listening
- **Record Keeping Standards:** HIPAA, FDA Regulations, Company Policies
- **Medication Handling Procedures:** Compounding Basics, Packaging Processes, Labeling Requirements
- **Patient Care Techniques:** Assessment Skills, Communication Methods, Education Strategies
- **Quality Control Measures:** Checklist Implementation, Staff Training, Auditing Processes
- **Professional Development:** Certifications, Workshops, Conferences

### EXPERIENCE

#### Pharmacy Technician Intern

HealthSync Pharmacy 📅 June 2025 - Present 📍 Greensboro, NC

- Supports pharmacy operations by assisting pharmacists and enhancing workflow efficiencies. Engaged in various pharmacy activities aimed at improving patient care and operational effectiveness.
- Facilitated accurate prescription filling while ensuring strict safety compliance, reducing errors significantly.
  - Developed strong knowledge of medication inventory systems, promoting effective storage protocols.
  - Input and maintained patient information consistently in the pharmacy database, paving the way for improved record accuracy.
  - Participated in packaging medications, focusing on quality assurance aligned with best practices.
  - Collaborated closely with healthcare providers, creating a more cohesive care environment for patients.
  - Delivered outstanding customer service, addressing medication inquiries and reinforcing trust with patients.

#### Pharmacy Technician Intern

CarePlus Pharmacy 📅 September 2024 - May 2025 📍 Winston-Salem, NC

MY CAREER



- Pharmacy Technician Intern at HealthSync Pharmacy (1.2 Years)
- Pharmacy Technician Intern at CarePlus Pharmacy (8 Months)

Assisted pharmacy operations through efficient support in inventory management and patient interactions. Aimed at enhancing the patient's overall experience during their visit.

- Supported accuracy in prescription processes, which contributed directly to patient satisfaction rates.
- Engaged proactively in inventory monitoring; ensured supplies were restocked timely to prevent shortages.
- Handled financial transactions with precision, contributing to the store's bottom line effectively.
- Maintained confidentiality of sensitive patient data, aligning with HIPAA requirements every step of the way.
- Contributed positively to workspace cleanliness standards, fostering a safe environment for both staff and customers.
- Attended regular team meetings, providing insights on operational enhancements that improved efficiency.

LEADERSHIP & AWARDS

- Dean's List, Central Piedmont Community College, 2024
- Pharmacy Technician Student of the Year, 2025

CERTIFICATIONS

- Certified Pharmacy Technician (CPhT) 📅 2026
- Basic Life Support (BLS) 📅 2025

PROFESSIONAL AFFILIATIONS

- Member, Pharmacy Student Association, 2024 – Present
- Volunteer, Community Health Fair, 2025

ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST