

Ivan Wagner

Product Support Repair Technician

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📍 Raleigh, NC 27610

STRENGTHS

- 🔧 **Mechanical troubleshooting**
When fittings, hoses, or guards failed inspection, traced the issue carefully and returned equipment with a verified repair.
- ♥ **Production adaptability**
Rotating between line repair, PDI, and reprocessing required steady focus. Became a dependable resource when queues changed.
- 🚧 **Safety awareness**
Around powered equipment, paused for hazards and machine movement. That quiet habit helped keep repair work controlled.
- 🗣 **Clear communication**
Shared repair status in writing and conversation, giving production and quality teams a cleaner handoff and fewer surprises.
- 👤 **Independent execution**
Handled approved rework with limited direction, then asked for guidance when a condition fell outside the routing.

SKILLS

Mechanical repair

Manufacturing assembly

Compact track loaders

Skid steer loaders PDI support

Quick repair Rework processes

ATRS defect review

Blueprint reading

Mechanical systems

Defect correction

Fluid leak cleanup

Production safety

SUMMARY

Product support and manufacturing repair technician with 4 years and 4 months of experience correcting mechanical and assembly defects on **compact track loaders** and **skid steer loaders**. Performs quick repair, pre delivery inspection support, rework, blueprint interpretation, fluid leak cleanup, machine servicing, and safe movement across active production operations. Reviews **ATRS defect information**, follows **approved repair routings**, documents status, and returns equipment to production flow after accurate checks. Licensed for compact track loader and skid steer loader operation, with practical knowledge of fittings, guards, fasteners, hoses, and installed components. Communicates clearly with production and quality teams, works independently, accepts corrective feedback, and applies safe practices around powered machinery.

EXPERIENCE

Product Support Repair Technician

Blue Ridge Compact Equipment 📅 April 2024 - Present 📍 Raleigh, NC

Supports compact track loader and skid steer loader production across quick repair, **pre delivery inspection**, final processing, and rework stations. Reviews defect records, applies approved routings, coordinates with quality and production staff, and returns repaired machines safely to downstream operations.

- Completed **quick repairs** on compact loaders using approved routings, keeping defects from downstream production stages.
- Reviewed ATRS **defect records** and verified affected components before applying documented mechanical rework instructions.
- Diagnosed fittings, guards, fasteners, hoses, and installed components, then confirmed repairs before release.
- Rotated through **assembly** lines, PDI support, and reprocessing stations while maintaining safe machine separation.
- Cleaned equipment after **fluid leaks** and spills, following containment and housekeeping practices before handoff.
- Documented **repair status** and communicated unresolved conditions using blueprint details and written specifications.

Assembly and Mechanical Repair Technician

Carolina Industrial Assembly 📅 June 2022 - March 2024 📍 Garner, NC

Built and serviced mechanical subassemblies for mobile industrial equipment in a production setting. Interpreted basic blueprints, corrected assembly defects, operated authorized compact equipment, and communicated repair or safety concerns with production leads and quality staff.

- Built mechanical subassemblies using **production** tools, component fit checks, fastening sequences, and work instructions.
- Interpreted basic **blueprints** to confirm component placement and resolve discrepancies before final inspection.
- Corrected in process **assembly** defects through standardized rework steps and **quality** review escalation.
- Operated authorized compact loaders to reposition machines between repair, inspection, and staging areas.
- Supported leak response **cleanup** and prepared serviced equipment for inspection or safe movement.
- Communicated parts and safety concerns to production leads while incorporating corrective coaching.

PROJECTS

Compact Loader Rework Flow 📅 2025

Improved repair flow across quick repair and reprocessing stations by applying defect records, approved routings, inspection checks, and clear handoffs.

Written communication

Verbal communication

LANGUAGES

English Native

Spanish Intermediate

MY CAREER

4.2
YEARS

● Product Support Repair Technician at Blue Ridge Compact Equipment (2.5 Years)

● Assembly and Mechanical Repair Technician at Carolina Industrial Assembly (1.8 Years)

Production Equipment Leak Response 📅 2024

Supported fluid leak cleanup and machine preparation through containment, housekeeping, inspection readiness, and safe release practices.

LEADERSHIP & AWARDS

- Recognized by production leads for dependable repair status updates during changing defect queues.
- Selected for compact track loader and skid steer loader operator authorization after safe equipment operation training.
- Trusted to accept corrective coaching and apply revised rework instructions during active production support.

EDUCATION

Associate of Applied Science in Industrial Systems Technology

Wake Technical Community College 🎓 GPA: 0 📅 2022 📍 Raleigh, NC

Coursework: Mechanical systems, manufacturing assembly, blueprint reading, industrial safety

CERTIFICATIONS

- Compact Track Loader and Skid Steer Loader Operator Authorization 📅 2025
- OSHA 10 Hour General Industry 📅 2023

TECHNICAL SKILLS

- **Machine Platforms:** Compact track loaders, Skid steer loaders, CTL machines
- **Repair Operations:** Quick repair, Machine servicing, Mechanical rework
- **Inspection Support:** Pre delivery inspection, Final processing, Repair verification
- **Defect Systems:** ATRS defect records, Defect review, Repair status records
- **Mechanical Components:** Fittings, Hoses, Fasteners
- **Assembly Components:** Guards, Installed components, Mechanical subassemblies
- **Technical Documents:** Blueprints, Work instructions, Repair routings
- **Safety Practices:** Powered machinery safety, Fluid containment, Housekeeping
- **Production Workflows:** Assembly lines, Reprocessing stations, Staging areas
- **Communication Methods:** Written communication, Verbal communication, Quality handoffs

PROFESSIONAL AFFILIATIONS

- Manufacturing and assembly teams, collaborating with production leads on repair priorities and safe machine flow.
- Quality support partners, sharing defect findings, repair status, and unresolved conditions during handoffs.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST