



Alex Zamora

Rail Site Coordinator

📞 (816) 555-4382 ✉ alex.zamora@example.com

🌐 linkedin.com/example/alexzamora 📍 Kansas City, MO 64111

STRENGTHS

- 🔧 **Operational judgment**
During service disruptions, checked capacity and shipment priority first, then chose a practical recovery path.
- 🚂 **Railcar control**
Tracked loaded and empty equipment by type and status, helping teams avoid surprises near loading windows.
- 💬 **Clear coordination**
Railroad contacts and plant teams received concise updates, which kept decisions moving during missed pulls.
- ✅ **Compliance focus**
Checked customs holds, hazardous materials details, and FRA records carefully before releasing movement instructions.
- 🕒 **Steady coverage**
Weekend and holiday support became dependable coverage for customers facing urgent changes or rail emergencies.

SKILLS

Rail Operations

Logistics Coordination

Railcar Scheduling

Railcar Distribution Yard Capacity

Railcar Inventory

Loaded Empty Billing SAP

Microsoft Office

Logistics Software

Railroad Websites

Hazardous Materials

Customs Verification

SUMMARY

Rail logistics professional with four years coordinating loaded and empty railcar movements across manufacturing, storage, customer, and third party networks. Manages inbound and outbound schedules, raw material supply, safety stock, yard capacity, **car count thresholds**, loading needs, and equipment availability. Uses SAP, railroad websites, logistics software, and **Microsoft Office Suite** for movement orders, billing, inventory records, operational reporting, and master data accuracy. Handles hazardous materials shipments, customs hold verification, FRA documentation, OTMA processing, and rail safety requirements. Works directly with Class I, regional, and **short line railroads**, switching operators, manufacturing teams, supply chain partners, customers, and vendors. Keeps service moving through disruptions, urgent priorities, **after hours support**, and rail emergencies with clear communication, sound judgment, and careful follow through.

EXPERIENCE

Rail Logistics Coordinator

Midland Freight Coordination 📅 October 2024 - Present 📍 Kansas City, MO

Coordinates railcar planning, inventory, shipments, billing, and service recovery for manufacturing customers across plant and storage networks. Supports hazardous materials movements, customs readiness, SAP transactions, railroad portals, master data accuracy, and urgent operating decisions. Works with railroad operations, switching crews, supply chain teams, customers, and vendors during routine schedules and disruptions.

- Balanced inbound railcar plans with **manufacturing demand**, **raw materials**, safety stock, and loading capacity.
- Tracked car types, yard thresholds, and availability, preventing congestion from interrupting plant loading.
- Ordered equipment from **serving yards**, assigning cars to **loading racks** and exact spots.
- Released **hazardous materials** shipments after checking destinations, customs status, and required movement details.
- Used SAP and railroad portals to verify orders, billing, car status, and shipment records.
- Recovered disrupted service through escalation with railroads, switching crews, **customers**, and third party vendors.

Rail Operations Specialist

Prairie Junction Logistics 📅 October 2022 - September 2024 📍 Omaha, NE

Managed daily **rail operations** for industrial shippers, connecting inbound supply, outbound demand, storage capacity, switching plans, and customer commitments. Maintained movement records, billing details, FRA documentation, and operational follow through across Class I, regional, and short line railroad relationships. Provided reliable coverage during urgent changes, weekends, holidays, and rail emergencies.

- Scheduled **railcar distribution** around industrial demand, storage capacity, switching windows, and shipment priorities.
- Monitored loaded and empty cars, identifying shortages and congestion before planned movements were affected.
- Coordinated Class I, regional, and short line contacts around missed pulls and recovery options.
- Prepared **billing** and movement records with car numbers, destinations, status, and instructions verified.
- Processed FRA **One Time Movement Authority** documentation and retained records for stewardship reviews.
- Provided after hours, weekend, and **holiday coverage** during urgent changes and **rail emergencies**.

[FRA Documentation](#)

[Shipment Expediting](#)

LANGUAGES

English Native

Spanish Intermediate

MY CAREER

3.8
YEARS

● Rail Logistics Coordinator at
Midland Freight Coordination
(1.9 Years)

● Rail Operations Specialist at
Prairie Junction Logistics (1.9
Years)

PROJECTS

Railcar Inventory and Billing Control 📅 2025

Built a focused control process for loaded and empty car records, movement orders, billing checks, and inventory status. SAP and railroad portal reviews helped surface discrepancies before shipment release, giving operations and customer contacts cleaner information for daily decisions.

Rail Service Disruption Recovery 📅 2024

Coordinated a practical recovery workflow for missed pulls, equipment shortages, yard congestion, and urgent shipment changes. Clear escalation records helped railroad contacts, switching operators, vendors, and manufacturing teams restore movement priorities with less confusion.

LEADERSHIP & AWARDS

- Received recognition for dependable after hours support during urgent rail shipment changes and service interruptions.
- Selected for Rail Safety and FRA Compliance Continuing Education in support of accurate operating records.
- Trusted by peers to verify movement data, billing details, and equipment status before time sensitive releases.

EDUCATION

Bachelor's Degree in Supply Chain Management

University of Nebraska at Omaha 🎓 GPA: 0 📅 2022 📍 Omaha, NE

Coursework: Rail logistics, transportation systems, supply chain planning, operations management

CERTIFICATIONS

- Hazardous Materials Transportation Awareness 📅 2025
- Rail Safety and FRA Compliance Continuing Education 📅 2026

TECHNICAL SKILLS

- **Rail Operations:** Railcar movements, plant switching, yard fluidity
- **Railcar Planning:** Inbound scheduling, outbound scheduling, shipment expediting
- **Inventory Control:** Loaded cars, empty cars, car count thresholds
- **Yard Management:** Serving yards, lease tracks, loading racks
- **Transportation Systems:** SAP, logistics software, railroad websites
- **Billing Systems:** Loaded billing, empty billing, movement orders
- **Safety Compliance:** Hazardous materials, rail safety, FRA requirements
- **Customs Documentation:** Customs clearance, international shipments, hold verification
- **Railroad Networks:** Class I railroads, regional railroads, short line railroads
- **Operational Reporting:** Master data, stewardship reviews, movement records
- **Office Applications:** Microsoft Office Suite, Excel, Outlook
- **Service Recovery:** Disruption escalation, emergency response, deadline management

PROFESSIONAL AFFILIATIONS

- Railway Association of America, professional rail operations community.
- Council of Supply Chain Management Professionals, transportation and logistics network.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST