

Thao Long

Registered Nurse Case Manager

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STRENGTHS



Clinical assessment

Admission visits became a steady starting point for clear eligibility decisions and practical care plans.



Care coordination

When several disciplines were involved, clear handoffs kept visits aligned and gave families one consistent plan.



Patient education

Teach back made medication and safety instructions easier for caregivers to use after visits ended.



Clinical communication

Prompt updates about changing symptoms helped providers act sooner and strengthened confidence across care teams.



Independent organization

Managing travel, documentation, and changing priorities across a community caseload kept care moving smoothly.

SKILLS

Home Health Nursing

RN Case Management

Admission Visits

Eligibility Assessment

Care Plan Development

Skilled Nursing Visits

Patient Assessment

Care Coordination

Interdisciplinary Communication

Patient Education

Medication Education

Clinical Documentation

SUMMARY

Registered Nurse with 3 years of **patient centered care** experience across **home health** and **medical surgical** settings, including more than 2 years coordinating community based nursing episodes. Conducts admission visits, completes comprehensive assessments, reviews home health eligibility, and develops individualized plans of care guided by provider direction and patient needs. Delivers skilled nursing care in patient homes while monitoring symptoms, medications, functional concerns, safety risks, and caregiver capacity. Coordinates physicians, rehabilitation disciplines, social services, patients, caregivers, and community resources through clear clinical communication and timely plan updates. Provides practical education that supports medication adherence, symptom monitoring, safe mobility, and escalation decisions. Texas licensed with current CPR certification, driver's license, reliable transportation, and **automobile liability insurance**, prepared to support consistent, compassionate home care.

EXPERIENCE

Registered Nurse Case Manager

Lone Star Community Home Care 📅 June 2024 - Present 📍 Katy, TX

Coordinates community based **home health** episodes from admission through ongoing skilled visits, independently managing clinical priorities, care plans, travel, documentation, and interdisciplinary communication across a geographically distributed caseload.

- Completed **admission assessments** and eligibility reviews, establishing individualized home health **plans of care**.
- Delivered **skilled nursing visits**, monitoring symptoms, medications, function, and caregiver capacity during home episodes.
- Updated care plans from physician direction and clinical findings, clarifying priorities for each visit.
- Coordinated physicians, physical therapy, occupational therapy, and social services around shared patient goals.
- Taught patients and caregivers medication use, symptom monitoring, safety precautions, and escalation thresholds.
- Organized community visits and documentation, preserving continuity through timely clinical handoffs and updates.

Registered Nurse, Medical Surgical

Gulf Plains Medical Center 📅 October 2023 - May 2024 📍 Houston, TX

Provided acute and chronic patient care on a medical surgical unit, strengthening assessment, prioritization, education, discharge coordination, documentation, and communication skills that support independent home nursing practice.

- Managed adult **medical surgical** patients with varied acute and chronic conditions using prioritized nursing assessments.
- Recognized condition changes during focused and head to toe assessments, notifying providers promptly.
- Coordinated discharge preparation with caregivers, **case management**, pharmacy, and rehabilitation disciplines before home transition.
- Delivered medication administration, wound care, monitoring, and education within individualized treatment plans.
- Documented assessments, interventions, responses, and education in clinical records for cross shift continuity.
- Used teach back education to strengthen caregiver readiness and support safer recovery after hospitalization.

PROJECTS

Community Home Health Episode Coordination 📅 2026

Care Transitions

Medical Surgical Nursing CPR

LANGUAGES

English Native

Vietnamese Proficient

MY CAREER



● Registered Nurse Case Manager at Lone Star Community Home Care (2.3 Years)

● Registered Nurse, Medical Surgical at Gulf Plains Medical Center (7 Months)

Coordinated a complete home health episode from admission assessment through skilled visits, care plan updates, education, and interdisciplinary follow up.

Safe Transition Education Initiative 📅 2024

Supported patient and caregiver transitions through medication teaching, symptom guidance, safety education, teach back, and clear follow up communication.

LEADERSHIP & AWARDS

- Recognized by home care peers as a dependable resource for complex visit coordination and timely clinical updates.
- Trusted by patients and caregivers for clear education that supports safer decisions in home settings.

EDUCATION

Bachelor of Science in Nursing

University of Houston 🎓 GPA: 0 📅 2023 📍 Houston, TX

Coursework: Medical surgical nursing, community health nursing, pharmacology, patient assessment

CERTIFICATIONS

- Texas Registered Nurse License 📅 2026
- CPR Certification 📅 2026
- Texas Driver's License 📅 2026
- Hepatitis Consent or Declination Documentation 📅 2026

TECHNICAL SKILLS

- **Home Health Services:** Admission visits, eligibility review, skilled nursing
- **Nursing Assessment:** Head to toe assessment, symptom monitoring, clinical judgment
- **Care Planning:** Individualized plans of care, provider direction, care plan updates
- **Patient Education:** Medication education, teach back, safety education
- **Clinical Documentation:** Assessment records, intervention notes, clinical handoffs
- **Care Coordination:** Physician communication, therapy coordination, social services
- **Medical Surgical Care:** Medication administration, wound care, acute care
- **Home Visit Operations:** Caseload scheduling, travel planning, home visits
- **Care Transitions:** Discharge preparation, follow up planning, caregiver readiness
- **Credentials And Compliance:** Texas RN license, CPR certification, Hepatitis documentation
- **Safety And Mobility:** Safety precautions, functional assessment, escalation thresholds

PROFESSIONAL AFFILIATIONS

- Texas Board of Nursing, active Texas Registered Nurse license.
- Community based interdisciplinary care, collaborating with physicians, therapists, social services, patients, and caregivers.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST