

Heaven Savage

Registered Nurse, Team Leader

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STRENGTHS



Patient education

Used teach back with patients and caregivers, then checked learning through follow up questions and practical discussion.



Clinical judgment

Reviewed changing assessment findings, selected appropriate interventions, and escalated concerns through proper clinical channels.



Team coordination

Supported charge nurse priorities during busy clinic periods, keeping communication constructive when patient needs changed.



Patient centered service

Connected treatment instructions with individual learning needs, helping patients feel heard and prepared for home care.



Operational focus

Organized assessments, treatments, documentation, and follow up around shifting patient flow without losing important details.

SKILLS

Nursing Process

Patient Assessment

Ambulatory Nursing

Provider Orders Treatment Plans

Patient Education

Caregiver Education Teach Back

Clinical Prioritization

Critical Thinking Patient Safety

Clinical Documentation

Care Coordination

SUMMARY

California licensed **Registered Nurse** with one year of ambulatory nursing experience supporting safe, efficient, patient centered care and organized daily **clinical operations**. Applies the **nursing process** through focused assessment, clinical analysis, intervention selection, provider order execution, **patient education**, response evaluation, and timely escalation. Supports team coordination by prioritizing patient flow, communicating clearly with providers and nursing peers, and following through on documentation and treatment needs. Uses teach back with patients, families, and caregivers to confirm learning about medications, procedures, and home care. Maintains calm judgment during competing priorities while following scope, policy, practice standards, and clinical directives. Ready to contribute dependable nursing care, constructive teamwork, and emerging leadership in a busy ambulatory setting.

EXPERIENCE

Registered Nurse

Coastal Community Medical Group 📅 October 2025 to September 2026 📍 Costa Mesa, CA

Provided ambulatory nursing care while coordinating assessments, provider directed treatments, education, follow up, documentation, and patient flow. Supported charge nurse priorities and communicated emerging clinical needs across medical assistants, providers, and nursing peers.

- Managed daily ambulatory assignments around assessments, treatments, education, and changing patient flow priorities.
- Collected histories, vital signs, and symptoms, then identified interventions and escalated abnormal findings.
- Implemented medication, diagnostic, and treatment orders within **RN** scope while monitoring patient response.
- Used **teach back** and caregiver involvement for medication, procedure, and home care education.
- Supported charge nurse coordination during high volume periods, improving room flow and task **prioritization**.
- Resolved scheduling, treatment readiness, and documentation issues through **critical thinking** and clinic procedures.

PROJECTS

Ambulatory Patient Education Workflow 📅 2026

Created a patient education workflow using teach back, caregiver involvement, and follow up questions. Supported clearer understanding of medications, procedures, and home care instructions.

Clinical Flow Coordination Initiative 📅 2026

Supported daily outpatient flow by organizing room priorities, communicating emerging needs, and aligning nursing tasks with provider directed treatment plans.

LEADERSHIP & AWARDS

- Recognized for dependable follow through during changing ambulatory patient flow and competing clinical priorities.
- Commended for clear patient education, constructive team communication, and calm support during high volume clinic periods.

EDUCATION

Bachelor of Science in Nursing

California State University, Fullerton 🎓 GPA: 4.0 📅 2025 📍 Fullerton, CA

Coursework: Nursing process, patient assessment, ambulatory nursing, patient education, clinical documentation

Team Communication

Customer Service

LANGUAGES

English Native

Spanish Intermediate

MY CAREER

0
MONTHS

CERTIFICATIONS

- Registered Nurse, California License 📅 2025
- BLS for Healthcare Provider 📅 2026

TECHNICAL SKILLS

- Clinical Nursing:** Nursing process, patient assessment, nursing interventions
- Ambulatory Care:** Outpatient operations, patient flow, treatment readiness
- Clinical Documentation:** Assessment records, treatment documentation, follow up notes
- Patient Education:** Teach back, medication education, home care instruction
- Care Coordination:** Provider communication, caregiver involvement, clinical escalation
- Treatment Execution:** Provider orders, medication treatments, diagnostic treatments
- Patient Safety:** Scope of practice, practice standards, policy adherence
- Clinical Communication:** Written communication, verbal communication, team handoffs
- Leadership Support:** Charge nurse support, task prioritization, shift coordination
- Emergency Preparation:** BLS for Healthcare Provider, clinical response, patient monitoring

PROFESSIONAL AFFILIATIONS

- California Board of Registered Nursing, active California RN license holder.
- BLS for Healthcare Provider, current preparation supporting safe ambulatory clinical response.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST