

# Brianna Oneill

## Residential Services Specialist

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📍 Baton Rouge, LA 70808

### STRENGTHS

- ♥️ **Person Centered Care**  
During personal care routines, preserved privacy and choice so residents could participate with confidence and dignity.
- ♿️ **Safe Mobility Support**  
Used wheelchairs, walkers, and approved transfer methods during busy care routines, keeping movement calm and controlled.
- 🙋 **Active Treatment**  
Turned individual goals into small daily steps. Residents gained more practice with routines they could perform.
- 📋 **Clear Care Reporting**  
Shared screening observations and condition changes promptly. Supervisors received useful details for timely follow through.
- 🕒 **Dependable Shift Support**  
Across evenings and weekends, steady handoffs kept routines familiar. Colleagues valued consistent coverage and calm communication.

### SKILLS

Active Treatment

Developmental Disability Services

Behavioral Health Support

Personal Care   Resident Transfers

Wheelchair Assistance

Repositioning   Toileting

Bathing and Feeding   Meal Plans

Housekeeping Skills

Recreation Support

Community Activities

Person Centered Care

Resident Safety

### SUMMARY

Residential Services Specialist with five years supporting adults with intellectual, developmental, orthopedic, and behavioral health needs in residential care settings. Provides **active treatment**, personal care, safe transfers, mobility assistance, feeding, **bathing**, toileting, **repositioning**, meal support, housekeeping guidance, recreation, transportation support, and individualized skill building. Uses wheelchairs, walkers, shower equipment, beds, tables, and other approved transfer equipment while protecting dignity, comfort, skin integrity, and safety. Translates **individual goals** into practical routines that build independence in personal care, household tasks, recreation, and community activities. Communicates observations, screening information, changes in condition, and care needs clearly with supervisors and care staff. Brings dependable performance across extended day, evening, weekend, and holiday shifts, with a steady focus on respectful, person centered support.

### EXPERIENCE

#### Residential Services Specialist

Cypress Grove Residential Care 📅 February 2024 - Present 📍 Baton Rouge, LA

Supports adults with developmental and **orthopedic disabilities** through active treatment, personal care, mobility assistance, individualized instruction, recreation, household routines, and clear communication with care staff. Provides dependable support across daily facility operations while protecting resident dignity and promoting practical independence.

- Delivered **active treatment** through individualized routines, building participation in daily living activities.
- Completed bathing, feeding, **toileting**, hygiene, and repositioning schedules while protecting resident comfort.
- Used wheelchairs, walkers, and shower equipment during approved transfers between care areas.
- Taught **bed making**, laundry, room care, **meal preparation**, and functional living skills.
- Facilitated recreation and **facility programs** with mobility assistance and behavioral support.
- Reported screening observations, condition changes, and transfer concerns for timely staff follow through

#### Direct Support Professional

Magnolia Community Living 📅 June 2022 - January 2024 📍 Hammond, LA

Supported residents with intellectual and **developmental disabilities** across personal care, mobility, meal preparation, household responsibilities, recreation, transportation, and community activities. Applied individual support plans during extended, evening, weekend, and holiday shifts while maintaining calm handoffs and dependable routines.

- Supported personal care, mobility, meals, household routines, **recreation**, and community outings.
- Applied individual support plans with clear prompts that encouraged residents to complete tasks.
- Assisted wheelchair positioning, walker use, vehicle transfers, and **securment** during transportation.
- Maintained bathing, toileting, **feeding**, changing, and **repositioning** routines with respectful care.
- Prepared planned meals and guided cleanup, laundry, **bed making**, and shared area care.
- Maintained calm handoffs across evening, weekend, and extended shifts for consistent routines

#### Residential Care Technician

Riverbend Behavioral Support Services 📅 October 2021 - May 2022 📍 Denham Springs, LA

Provided supervised residential care for adults receiving behavioral health and developmental disability services. Learned person centered **active treatment** methods while supporting personal care, safe mobility, infection control, recreation, household participation, observation, documentation, and communication with senior staff.

- Provided supervised direct care in a structured behavioral health residence.

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER

4.8  
YEARS

Residential Services  
Specialist at Cypress Grove  
Residential Care (2.7 Years)

Direct Support Professional  
at Magnolia Community Living  
(1.6 Years)

Residential Care Technician  
at Riverbend Behavioral Support  
Services (7 Months)

- Used task instruction during hygiene, dining, recreation, and household participation.
- Supported wheelchair and walker positioning during safe routine resident movement.
- Completed personal care and two hour **repositioning** schedules while documenting completion.
- Guided planned recreation and household tasks through predictable, respectful routines.
- Maintained infection control, environmental cleanliness, meal support, observation, and concise reporting

## PROJECTS

### Individualized Daily Living Support 📅 2024

Created practical routines linking personal care, household activities, recreation, and active treatment goals. Supported resident choice, safe participation, and growing independence within daily facility life.

### Community Mobility Support 📅 2023

Supported wheelchair mobility, walker use, vehicle transfers, securement, shopping, and community activities. Kept transportation routines organized, respectful, and aligned with individual abilities.

## LEADERSHIP & AWARDS

- Recognized by supervisors for dependable coverage across extended, evening, weekend, and holiday residential shifts.
- Trusted by care teams for calm communication during transfers, personal care, and changes in resident condition.
- Consistently selected for hands on support involving individualized routines, recreation, and daily living instruction.

## EDUCATION

### Certificate Coursework in Human Services

Baton Rouge Community College 🎓 GPA: 3.5 📅 2021 📍 Baton Rouge, LA

**Coursework:** Psychology, Counseling, Social Work, Nursing

## CERTIFICATIONS

- CPR and First Aid 📅 2026
- Direct Support Professional Core Competency Training 📅 2022

## TECHNICAL SKILLS

- **Personal Care:** Bathing, Feeding, Toileting
- **Mobility Equipment:** Wheelchairs, Walkers, Shower Trolleys
- **Transfer Equipment:** Beds, Tables, Toilets
- **Active Treatment:** Goal Instruction, Skill Development, Daily Activities
- **Household Support:** Bed Making, Laundry, Washing
- **Meal Support:** Meal Plans, Preparation, Feeding
- **Recreation Programs:** Facility Activities, Swimming, Holiday Events
- **Transportation Support:** Bus Transportation, Vehicle Transfers, Securement
- **Safety Practices:** Repositioning, Infection Control, Skin Integrity
- **Screening and Reporting:** Simple Screening, Observations, Care Documentation

## PROFESSIONAL AFFILIATIONS

- Residential care teams, collaborative support with direct care staff and supervisors.
- Human services community, continued connection through developmental disability and behavioral health support.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST