

SUMMARY

Technology project manager with 10 years of experience delivering infrastructure and retail technology initiatives across distributed enterprise environments. Leads network modernization, store technology deployments, data center **dependencies**, **compute** and **storage** services, and coordinated introductions of new platforms into customer facing operations. Translates technical dependencies into executable project plans, aligns engineering and business stakeholders, and guides implementation **readiness** across multi site programs. Manages scope, risks, issues, dependencies, change coordination, executive communication, and operational handoffs. Career progression includes nationwide retail deployments and platform refreshes requiring coordination among network, systems, security, facilities, operations, and vendor teams. Maintains delivery discipline while protecting service continuity in high volume environments. Brings clear governance around milestones, decisions, technical readiness, and launch execution to infrastructure programs.

EXPERIENCE

Senior Infrastructure Project Manager January 2023 - Present
Summit Commerce Technologies *Denver, Colorado*

Leads retail infrastructure programs across network, compute, storage, security, facilities, operations, and store technology. Directs **cross functional delivery** for more than 180 customer facing locations, balancing launch readiness, **operational continuity**, vendor coordination, and executive visibility.

- Directed in store platform readiness across network capacity, servers, security reviews, and launch windows.
- Built integrated plans linking engineering deliverables with retail milestones, decisions, dependencies, and readiness.
- Led risk reviews with network, systems, security, facilities, operations, and vendor teams.
- Coordinated staged implementation, validation, documentation, escalation paths, and operational handoffs.
- Produced executive updates covering **scope**, schedule, risks, **decisions**, dependencies, and launch health.

Infrastructure Program Manager July 2020 - December 2022
Frontier Retail Platforms *Boulder, Colorado*

Managed multi site infrastructure refresh programs supporting point of service, employee, and customer technology across a regional retail network. Coordinated **technical teams**, vendors, site readiness, deployment waves, operational windows, and support transitions.

- Managed infrastructure refreshes supporting point of service, employee, and customer technology.
- Coordinated network upgrades with compute and storage dependencies across store operating windows.
- Built deployment waves around site readiness, hardware, validation, and support capacity.
- Converted engineering constraints into clear actions for operations, vendors, and implementation teams.
- Standardized readiness and closeout practices for technical acceptance, documentation, and support transitions.

Technical Project Manager March 2018 - June 2020
BluePeak Digital Services *Fort Collins, Colorado*

Delivered infrastructure projects for enterprise applications and customer facing digital services. Managed network, server, storage, data center, migration, cutover, security, supplier, and operational workstreams through production launch and service acceptance.

- Delivered infrastructure projects for enterprise applications and customer facing digital services.
- Managed platform migration schedules across application, infrastructure, security, and supplier teams.
- Prepared cutover plans with validation checkpoints, rollback criteria, communications, and support coverage.
- Converted engineering inputs into milestones and ownership assignments for business stakeholders.
- Closed projects with acceptance, operational ownership, lessons learned, and follow up actions.

Project Coordinator, Infrastructure October 2016 - February 2018
Prairie Systems Group *Colorado Springs, Colorado*

Coordinated infrastructure project schedules, documentation, readiness meetings, equipment tracking, and stakeholder communications for enterprise technology teams. Supported network, server, storage, connectivity, data center, and implementation activities across multiple facilities.

- Coordinated schedules and communications for network and data center infrastructure projects.
- Maintained milestone plans and dependency logs for server, storage, and connectivity work.
- Organized readiness meetings with decisions, owners, due dates, and technical participants.
- Tracked equipment, site access, change windows, and implementation prerequisites across facilities.
- Prepared status materials covering progress, **risks**, upcoming work, and unresolved decisions.

PROJECTS

National Store Technology Readiness Program 📅 2024

Created a repeatable readiness model for large retail deployments, connecting network, compute, storage, security, operations, vendors, and store milestones. Clear preparation protected customer service during technology introductions.

Enterprise Data Center Dependency Review 📅 2021

Mapped infrastructure dependencies for platform migrations across server, storage, network, facilities, and application teams. Shared decisions and rollback needs gave stakeholders a practical path through production change.

LEADERSHIP & AWARDS

- Project Management Professional recognition, maintained delivery leadership across complex infrastructure programs.
- ITIL 4 Foundation achievement, applied service transition discipline during production changes and operational handoffs.
- Leadership of nationwide retail deployments, coordinating technical and business teams across high volume customer operations.

EDUCATION

Bachelor's Degree in Information Systems

2016

Colorado State University GPA: 0

Fort Collins, Colorado

Coursework: Systems analysis, project management, network administration, database management

CERTIFICATIONS

- Project Management Professional 📅 2021
- ITIL 4 Foundation 📅 2020

TECHNICAL SKILLS

- **Project Management Methods:** Project planning, risk management, dependency management
- **Infrastructure Services:** Compute, storage, networking
- **Retail Technology:** Point of service, store technology, customer systems
- **Network Operations:** Network modernization, network equipment, connectivity
- **Data Center Systems:** Data center equipment, server systems, facilities coordination
- **Deployment Management:** Multi site deployments, staged implementation, rollout waves
- **Service Transition:** Operational handoffs, support readiness, service acceptance
- **Change Management:** Change coordination, change windows, rollback criteria
- **Governance and Reporting:** Scope tracking, status reporting, decision logs
- **Professional Standards:** PMP, ITIL 4 Foundation, service continuity

SKILLS

- | | | | |
|---------------------------|------------------------------|----------------------------|----------------------------|
| • Project Management | • Compute | • New Product Introduction | • Change Coordination |
| • Infrastructure Services | • Storage | • Project Planning | • Stakeholder Management |
| • Retail Technology | • Data Center Infrastructure | • Risk Management | • Implementation Readiness |
| • Network Operations | • Multi Site Deployments | • Dependency Management | |

PROFESSIONAL AFFILIATIONS

- Project Management Institute, professional community supporting disciplined delivery and stakeholder leadership.
- IT service management community, continued practice in service continuity, transition, and operational ownership.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST