

EdwinRice

Retail Network Project Manager, Infrastructure Services

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STRENGTHS

- ☰ **Delivery coordination**
Connected engineering milestones with store launches, giving teams one practical view of readiness and next steps.
- ♥️ **Risk leadership**
Ran focused reviews that surfaced service threats early. Teams left with owners, dates, and clearer decisions.
- 🗨️ **Stakeholder clarity**
Turned technical dependencies into concise updates. Executive confidence grew when decisions arrived with context.
- ✅ **Operational readiness**
Built handoffs around documentation, escalation paths, and support coverage. Launch teams knew what happened next.
- 🛒 **Retail technology**
Supported store platforms across many locations. A grounded deployment rhythm helped protect customer service.

SKILLS

Project Management

Infrastructure Services

Retail Technology

Network Operations Compute

Storage Data Center Infrastructure

Multi Site Deployments

New Product Introduction

Project Planning

Risk Management

Dependency Management

Change Coordination

Stakeholder Management

Implementation Readiness

SUMMARY

Technology project manager with 10 years of experience delivering infrastructure and retail technology initiatives across distributed enterprise environments. Leads network modernization, store technology deployments, data center **dependencies**, **compute** and **storage** services, and coordinated introductions of new platforms into customer facing operations. Translates technical dependencies into executable project plans, aligns engineering and business stakeholders, and guides implementation **readiness** across multi site programs. Manages scope, risks, issues, dependencies, change coordination, executive communication, and operational handoffs. Career progression includes nationwide retail deployments and platform refreshes requiring coordination among network, systems, security, facilities, operations, and vendor teams. Maintains delivery discipline while protecting service continuity in high volume environments. Brings clear governance around milestones, decisions, technical readiness, and launch execution to infrastructure programs.

EXPERIENCE

Senior Infrastructure Project Manager

Summit Commerce Technologies 📅 January 2023 - Present 📍 Denver, Colorado

Leads retail infrastructure programs across network, compute, storage, security, facilities, operations, and store technology. Directs **cross functional delivery** for more than 180 customer facing locations, balancing launch readiness, **operational continuity**, vendor coordination, and executive visibility.

- Directed in store platform readiness across network capacity, servers, security reviews, and launch windows.
- Built integrated plans linking engineering deliverables with retail milestones, decisions, dependencies, and readiness.
- Led risk reviews with network, systems, security, facilities, operations, and vendor teams.
- Coordinated staged implementation, validation, documentation, escalation paths, and operational handoffs.
- Produced executive updates covering **scope**, schedule, risks, **decisions**, dependencies, and launch health.

Infrastructure Program Manager

Frontier Retail Platforms 📅 July 2020 - December 2022 📍 Boulder, Colorado

Managed multi site infrastructure refresh programs supporting point of service, employee, and customer technology across a regional retail network. Coordinated **technical teams**, vendors, site readiness, deployment waves, operational windows, and support transitions.

- Managed infrastructure refreshes supporting point of service, employee, and customer technology.
- Coordinated network upgrades with compute and storage dependencies across store operating windows.
- Built deployment waves around site readiness, hardware, validation, and support capacity.
- Converted engineering constraints into clear actions for operations, vendors, and implementation teams.
- Standardized readiness and closeout practices for technical acceptance, documentation, and support transitions.

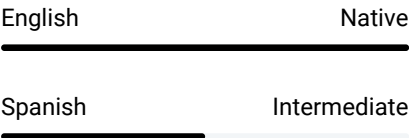
Technical Project Manager

BluePeak Digital Services 📅 March 2018 - June 2020 📍 Fort Collins, Colorado

Delivered infrastructure projects for enterprise applications and customer facing digital services. Managed network, server, storage, data center, migration, cutover, security, supplier, and operational workstreams through production launch and service acceptance.

- Delivered infrastructure projects for enterprise applications and customer facing digital services.
- Managed platform migration schedules across application, infrastructure, security, and supplier teams.

LANGUAGES



MY CAREER



- Senior Infrastructure Project Manager at Summit Commerce Technologies (3.8 Years)
- Infrastructure Program Manager at Frontier Retail Platforms (2.4 Years)
- Technical Project Manager at BluePeak Digital Services (2.2 Years)
- Project Coordinator, Infrastructure at Prairie Systems Group (1.3 Years)

- Prepared cutover plans with validation checkpoints, rollback criteria, communications, and support coverage.
- Converted engineering inputs into milestones and ownership assignments for business stakeholders.
- Closed projects with acceptance, operational ownership, lessons learned, and follow up actions.

Project Coordinator, Infrastructure

Prairie Systems Group 📅 October 2016 - February 2018 📍 Colorado Springs, Colorado

- Coordinated infrastructure project schedules, documentation, readiness meetings, equipment tracking, and stakeholder communications for enterprise technology teams. Supported network, server, storage, connectivity, data center, and implementation activities across multiple facilities.
- Coordinated schedules and communications for network and data center infrastructure projects.
 - Maintained milestone plans and dependency logs for server, storage, and connectivity work.
 - Organized readiness meetings with decisions, owners, due dates, and technical participants.
 - Tracked equipment, site access, change windows, and implementation prerequisites across facilities.
 - Prepared status materials covering progress, **risks**, upcoming work, and unresolved decisions.

PROJECTS

National Store Technology Readiness Program 📅 2024

Created a repeatable readiness model for large retail deployments, connecting network, compute, storage, security, operations, vendors, and store milestones. Clear preparation protected customer service during technology introductions.

Enterprise Data Center Dependency Review 📅 2021

Mapped infrastructure dependencies for platform migrations across server, storage, network, facilities, and application teams. Shared decisions and rollback needs gave stakeholders a practical path through production change.

LEADERSHIP & AWARDS

- Project Management Professional recognition, maintained delivery leadership across complex infrastructure programs.
- ITIL 4 Foundation achievement, applied service transition discipline during production changes and operational handoffs.
- Leadership of nationwide retail deployments, coordinating technical and business teams across high volume customer operations.

EDUCATION

Bachelor's Degree in Information Systems

Colorado State University 🎓 GPA: 0 📅 2016 📍 Fort Collins, Colorado

Coursework: Systems analysis, project management, network administration, database management

CERTIFICATIONS

- Project Management Professional 📅 2021
- ITIL 4 Foundation 📅 2020

TECHNICAL SKILLS

- **Project Management Methods:** Project planning, risk management, dependency management
- **Infrastructure Services:** Compute, storage, networking
- **Retail Technology:** Point of service, store technology, customer systems
- **Network Operations:** Network modernization, network equipment, connectivity
- **Data Center Systems:** Data center equipment, server systems, facilities coordination
- **Deployment Management:** Multi site deployments, staged implementation, rollout waves
- **Service Transition:** Operational handoffs, support readiness, service acceptance
- **Change Management:** Change coordination, change windows, rollback criteria

- **Governance and Reporting:** Scope tracking, status reporting, decision logs
- **Professional Standards:** PMP, ITIL 4 Foundation, service continuity

PROFESSIONAL AFFILIATIONS

- Project Management Institute, professional community supporting disciplined delivery and stakeholder leadership.
- IT service management community, continued practice in service continuity, transition, and operational ownership.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST