

Jelena Boyd

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SUMMARY

Registered Nurse and **patient safety** professional with 8 years of progressive clinical, **quality**, and safety experience across **acute care** and health system settings. Leads patient safety incident review, clinical governance support, quality assurance, regulatory readiness, and **organizational learning** with a practical focus on reducing preventable harm. Coordinates multidisciplinary work with physicians, nursing leadership, Quality, Risk Management, Infection Prevention, Employee Health, Information Technology, and clinical operations. Translates event findings into clear practice guidance, staff education, action plans, and follow through. Combines frontline nursing judgment with structured event analysis, accurate documentation, quality metrics, policy development, and compliance awareness. Brings a steady, collaborative approach to patient safety work that supports reliable care, meaningful learning, and stronger clinical operations.

EXPERIENCE

Patient Safety RN Coordinator

January 2024 to Present

Pacific Crest Medical Center

Sacramento, California

Coordinate organization wide **patient safety** review across inpatient and procedural services. Guide multidisciplinary evaluation, documentation, action tracking, clinical guidance, education, and regulatory readiness while partnering with leaders and technical teams.

- Coordinated inpatient event reviews, organizing clinical facts and escalation needs for multidisciplinary evaluation.
- Facilitated physician and nursing discussions that converted system vulnerabilities into assigned safety actions.
- Maintained incident documentation and clinical guidance supporting consistent response and accreditation readiness.
- Analyzed recurring event themes and **quality** indicators, presenting practical recommendations to clinical leaders.
- Partnered with **Information Technology** on documentation issues, testing safer workflows before clinical **adoption**.
- Developed **education** from incident lessons, helping teams connect policy expectations with patient care realities.

Quality and Safety RN

March 2021 to December 2023

Capital River Hospital

Roseville, California

Supported hospital quality and **patient safety** programs through event validation, leadership review preparation, action tracking, clinical document development, cross functional coordination, and focused staff education.

- Reviewed reported events and validated clinical details before leadership and safety committee discussion.
- Separated individual care concerns from process risks, directing corrective work toward sustainable improvements.
- Tracked owners, due dates, completion evidence, and effectiveness checks after safety reviews.
- Revised **clinical practice** documents using incident findings, regulatory expectations, and stakeholder feedback.
- Coordinated **Infection Prevention**, **Employee Health**, and Risk Management responses for shared safety concerns.
- Delivered **staff education** using real clinical scenarios to explain reporting expectations and safer practice.

Registered Nurse

July 2018 to February 2021

Golden State Regional Hospital

Davis, California

Delivered direct inpatient nursing care in a high acuity setting while contributing bedside insight to quality reviews, safety reporting, revised procedure implementation, and interdisciplinary risk reduction.

- Delivered inpatient care using **medication safety**, **fall prevention**, infection prevention, and escalation practices.
- Reported **safety events** and **near misses** with objective documentation supporting review and organizational learning.
- Served as a unit resource for safe care practices, escalating emerging risks to clinical leaders.
- Connected fall, medication, and transition data with bedside workflow realities during unit quality reviews.
- Applied revised clinical **procedures** during care delivery and shared operational feedback with **nursing leadership**.
- Maintained accurate assessments and handoff documentation during complex admissions, transfers, and discharges.

Registered Nurse

June 2016 to June 2018

North Valley Community Hospital

Chico, California

Provided **medical surgical nursing** care for adult patients and built a strong foundation in assessment, medication administration, safety checks, documentation, education, infection prevention, and clinical escalation.

- Provided medical surgical care, building clinical judgment through assessment, planning, medication administration, and education.
- Applied safety checks during medications, mobility support, and transitions while escalating condition changes.
- Documented patient status and interventions in electronic records, supporting reliable interdisciplinary communication.
- Contributed bedside context during unit reviews of safety concerns, **near misses**, and workflow risks.
- Reinforced **infection prevention** and isolation practices during daily care for patients and staff protection.
- Completed emergency response and **patient safety** education, supporting progression into **quality** focused nursing work.

PROJECTS

Patient Safety Event Learning Program 2024

Created a practical learning structure for recurring event themes, linking review findings with clinical guidance, staff education, assigned actions, and effectiveness checks.

Clinical Practice Documentation Review 2023

Updated practice documents after safety reviews and regulatory feedback, giving nursing and physician teams clearer expectations for consistent care.

Electronic Safety Workflow Improvement 2022

Partnered with Information Technology and clinical stakeholders to test documentation changes that reduced workflow risk and supported safer adoption.

LEADERSHIP & AWARDS

- Certified Professional in Patient Safety recognition, 2024
- Patient Safety RN Coordinator leadership appointment, Pacific Crest Medical Center, 2024
- Quality and Safety program contribution recognized by hospital clinical leadership, 2023

EDUCATION

Bachelor of Science in Nursing

2016

California State University, Chico GPA: 4.0

Chico, California

Coursework: Patient Safety, Clinical Practice, Nursing Leadership, Quality Improvement

CERTIFICATIONS

- Certified Professional in Patient Safety 2024
- Basic Life Support 2024
- Advanced Cardiovascular Life Support 2024
- Registered Nurse, California 2016

TECHNICAL SKILLS

- **Patient Safety Systems:** Incident reporting, event review, near miss analysis
- **Clinical Governance:** Quality assurance, practice review, safety committees
- **Quality Management:** Quality metrics, corrective actions, effectiveness checks
- **Risk Management:** Risk assessment, escalation, mitigation planning
- **Regulatory Standards:** Regulatory requirements, accreditation standards, compliance
- **Clinical Documentation:** Electronic health records, event documentation, practice documents
- **Infection Prevention:** Isolation practices, infection surveillance, prevention protocols
- **Clinical Education:** Staff education, policy training, learning sessions
- **Healthcare Collaboration:** Physicians, nursing leadership, multidisciplinary teams
- **Safety Analysis:** Event analysis, trend review, lessons learned
- **Information Technology:** Workflow testing, documentation systems, clinical technology
- **Emergency Care:** Basic Life Support, Advanced Cardiovascular Life Support, patient escalation

SKILLS

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|---------------------------|------------------------|--------------------------|-----------------------|
| • Patient Safety | • Quality Assurance | • Regulatory Compliance | • Quality Metrics |
| • Clinical Governance | • Clinical Quality | • Event Analysis | • Process Improvement |
| • Incident Review | • Risk Management | • Clinical Documentation | • Registered Nursing |
| • Organizational Learning | • Infection Prevention | • Staff Education | |

PROFESSIONAL AFFILIATIONS

- California Board of Registered Nursing, active California Registered Nurse license
- National Association for Healthcare Quality, patient safety and quality improvement community
- Association for Professionals in Infection Control and Epidemiology, clinical safety learning community

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST