



Tucker Santiago

Security Guard, Mobile Patrol

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STRENGTHS

- 🏢 **Industrial Awareness**
A routine patrol included production areas and utility corridors, helping surface unusual conditions before they affected daily operations.
- 🚨 **Calm Incident Response**
Alarm and spill notifications received steady attention, with immediate area checks and clear contact with designated responders.
- 🔒 **Access Control**
Credential checks kept employee, visitor, and contractor entry orderly. Clear explanations helped preserve a professional site experience.
- ♥️ **Accurate Reporting**
Detailed logs captured times, locations, actions, and open conditions, giving relief officers a useful starting point each shift.
- 👥 **Customer Service**
Drivers, vendors, tenants, and visitors received courteous direction without weakening established security boundaries or post instructions.

SKILLS

Mobile patrol Vehicle patrol
Foot patrol Access control
Credential verification
Incident response Alarm response
Spill procedures
Perimeter monitoring
Activity reports Shift handoffs
Emergency communication
Customer service
Situational awareness Safe driving

SUMMARY

Unarmed security professional with five years of experience protecting industrial, logistics, and commercial properties through **mobile patrol**, access control, incident response, and accurate reporting. Conducts vehicle and foot patrols across production areas, buildings, parking zones, access points, utility corridors, and perimeter boundaries. Applies **site specific security procedures**, verifies employee, visitor, contractor, vendor, and driver credentials, and maintains a **visible presence** around active work areas. Responds calmly to alarms, spill notifications, unsecured doors, suspicious activity, and other unusual conditions while contacting designated site contacts or emergency personnel. Completes activity reports, incident documentation, and shift handoffs with clear times, locations, actions, and unresolved conditions. Maintains a valid Illinois driver's license and delivers courteous service during routine and **critical situations**.

EXPERIENCE

Mobile Patrol Security Officer

Riverbend Industrial Protection 📅 March 2024 - Present 📍 Belleville, IL

Protects a 120 acre industrial campus through mobile and **foot patrols**, controlled entry, alarm response, reporting, and professional service. Supports production buildings, gates, utility corridors, parking areas, perimeter points, and contractor work zones while maintaining reliable communication with operations contacts and emergency personnel.

- Patrolled production **buildings**, gates, **parking areas**, utility corridors, and perimeter points across assigned industrial shifts.
- Verified employee, visitor, and contractor **credentials** at controlled entrances before granting access under site procedures.
- Responded to alarms, spill notifications, unsecured doors, and abnormal conditions, contacting designated operations personnel.
- Completed patrol logs, incident reports, and **shift handoffs** with times, locations, actions, and unresolved conditions.
- Maintained visible coverage around contractor work zones while providing courteous service to employees, drivers, vendors, and visitors.
- Inspected assigned patrol vehicle before shifts, followed **safe driving** practices, and reported route issues promptly.

Security Officer

Gateway Logistics Security Group 📅 January 2023 - February 2024 📍 St. Louis, MO

Protected a high volume distribution property through scheduled and randomized patrols, controlled entry, **alarm response**, detailed documentation, and dependable shift communication. Supported docks, yards, parking areas, offices, perimeter fencing, delivery traffic, vendors, and relief officers during daily logistics operations.

- Patrolled docks, yards, **parking areas**, offices, and perimeter fencing across a high volume distribution property.
- Controlled entry for employees, vendors, and delivery drivers by checking credentials and confirming authorization.
- Investigated door alarms, suspicious activity, and safety concerns using calm observation and escalation practices.
- Maintained daily activity records and **incident documentation** with relevant people, locations, times, observations, and notifications.
- Briefed relief officers on access exceptions, open incidents, expected contractors, and areas needing added patrol attention.
- Assisted visitors and drivers courteously while maintaining security boundaries and directing approved check in activity.

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



- Mobile Patrol Security Officer at Riverbend Industrial Protection (2.6 Years)
- Security Officer at Gateway Logistics Security Group (1.1 Years)
- Patrol Security Guard at Metro East Commercial Security (1.2 Years)

Patrol Security Guard

Metro East Commercial Security 📅 September 2021 - December 2022 📍 Fairview Heights, IL

Provided patrol coverage across office, warehouse, parking, and exterior areas at multiple **commercial properties**. Applied post instructions, monitored entrances, supported alarm response, documented conditions, coordinated with tenants and contractors, and completed vehicle routes using safe driving practices.

- Patrolled office, warehouse, parking, and exterior areas, identifying unsecured doors, lighting issues, and unusual activity.
- Monitored entrances, checked visitor authorization, and applied access procedures without disrupting tenant and vendor operations.
- Responded to alarm calls and after hours concerns, assessed conditions safely, and notified designated contacts.
- Prepared activity and incident reports using objective observations and chronological detail for supervisors and client representatives.
- Communicated with tenants, contractors, and the public in a calm, service oriented manner during routine interactions.
- Completed **vehicle patrols** between assigned locations using **safe driving** practices and reliable route completion.

PROJECTS

Industrial Patrol Coverage 📅 2026

Supported recurring vehicle and foot patrol coverage across production areas, access points, parking zones, utility corridors, and perimeter boundaries. Documented unusual conditions and maintained continuity through clear shift handoffs.

Controlled Entry Operations 📅 2025

Applied credential verification and visitor management procedures for employees, contractors, vendors, and drivers. Helped preserve orderly access during active industrial and logistics operations.

LEADERSHIP & AWARDS

- Recognized for dependable mobile patrol coverage across a 120 acre industrial campus.
- Trusted to provide clear shift handoffs covering access exceptions, open incidents, and unresolved conditions.
- Selected for consistent calm communication during alarms, spill notifications, and unusual conditions.

EDUCATION

High School Diploma

Belleville West High School 🎓 GPA: 4.0 📅 2021 📍 Belleville, IL

Coursework: Safety procedures, communication, physical education, government

CERTIFICATIONS

- Valid Illinois Driver's License 📅 2026
- Illinois Security Training Credentials 📅 2026

TECHNICAL SKILLS

- **Patrol Operations:** Mobile patrol, Vehicle patrol, Foot patrol
- **Access Management:** Access control, Credential verification, Visitor management
- **Incident Response:** Alarm response, Spill procedures, Critical situation response
- **Reporting Systems:** Activity reports, Incident documentation, Patrol logs
- **Site Security:** Perimeter monitoring, Production area checks, Parking area checks
- **Communication:** Emergency communication, Shift handoffs, Site contact notification
- **Industrial Security:** Chemical facility awareness, Petrochemical facility awareness, Contractor traffic

- **Vehicle Operations:** Safe driving, Patrol vehicle inspection, Route completion
- **Entry Operations:** Visitor entry, Contractor entry, Driver authorization
- **Emergency Procedures:** Emergency response practices, Area securing, Responder notification

PROFESSIONAL AFFILIATIONS

- Illinois security training credentials maintained under applicable state regulations.
- Professional security community participant focused on access control, patrol safety, and incident documentation.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST