

Kevin Vang

Security Officer, Manufacturing Facility

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STRENGTHS

- 💙 **Calm Incident Response**
During alarms and medical calls, assessed scenes calmly, shared facts clearly, and supported orderly next steps.
- 💙 **Patrol Discipline**
Scheduled and random patrols covered doors, gates, parking, and perimeter areas, giving site contacts useful observations.
- 👤 **Customer Service**
Clear directions helped employees, contractors, vendors, and visitors move through controlled areas without disrupting operations.
- ➦ **Reliable Handoffs**
Complete shift notes carried open incidents and facility conditions forward, so relief officers could begin informed.
- ➦ **Practical Judgment**
Routine concerns received measured communication, while urgent situations were escalated through established site procedures.

SKILLS

Incident Response Security Patrols

Customer Service

Sound Judgment Problem Solving

Safety Procedures Site Policies

Access Control Perimeter Patrols

Emergency Response

Incident Reports De escalation

Shift Handoffs

Situational Awareness

Overnight Operations

SUMMARY

Security Officer with **five years** protecting manufacturing, distribution, and commercial facilities through visible presence, scheduled and **random patrols**, access awareness, incident response, and consistent site procedure use. Experience includes afternoon and overnight operations, perimeter checks, safety observations, emergency response, incident documentation, and professional service for employees, contractors, vendors, visitors, and site contacts. Calm judgment supports practical decisions during alarms, disturbances, medical calls, and other **critical situations**. Illinois PERC credentials, CPR, AED, First Aid training, **high school diploma**, and valid Illinois driver's license support dependable unarmed security assignments. Brings reliable attendance, clear communication, careful shift handoffs, and adaptable coverage that helps maintain safe, orderly facility operations for clients and their people.

EXPERIENCE

Security Officer, Manufacturing Facility

Fox Valley Site Protection 📅 March 2024 - Present 📍 Elgin, IL

Provides security coverage across an active manufacturing campus, supporting production adjacent areas, entrances, parking, perimeter conditions, incident response, client procedures, and continuous afternoon or overnight operations.

- Maintained visible coverage across manufacturing entrances, parking areas, production zones, and **perimeter** during overnight operations.
- Recorded unsecured areas, safety concerns, and unusual activity during scheduled and random patrols for site review.
- Assessed alarms, disturbances, medical calls, and **critical situations**, then documented actions and notifications accurately.
- Applied **access procedures** while directing employees, contractors, vendors, and visitors through controlled facility areas.
- Coordinated factual incident timelines with supervisors and **facility** contacts, supporting orderly follow up after events.
- Completed **shift handoffs** with open **incidents**, facility conditions, and patrol findings for continuous coverage.

Security Officer

Midwest Industrial Security Group 📅 July 2022 - February 2024 📍 Schaumburg, IL

Protected warehouse and light manufacturing properties through foot and vehicle patrols, access assistance, emergency support, incident reporting, and adaptable coverage for loading activity and overnight operations.

- Adjusted foot and vehicle patrols around loading activity, employee traffic, perimeter conditions, and overnight operations.
- Evaluated unusual activity against site procedures, escalating urgent concerns and resolving routine situations through measured communication.
- Answered access questions and directed authorized personnel without disrupting warehouse or manufacturing operations.
- Prepared daily activity and incident reports with observations, actions, notifications, and final disposition for review.
- Checked doors, gates, parking areas, and perimeter zones during varied patrol sequences, identifying conditions needing attention.
- Controlled access near affected areas during **emergencies**, sharing essential facts with supervisors and facility contacts.

Security Officer

Northwest Community Security Services 📅 October 2021 - June 2022 📍 Palatine, IL

LANGUAGES

English	Native
Vietnamese	Proficient

MY CAREER



- Security Officer, Manufacturing Facility at Fox Valley Site Protection (2.6 Years)
- Security Officer at Midwest Industrial Security Group (1.6 Years)
- Security Officer at Northwest Community Security Services (8 Months)

Supported commercial property security through recurring patrols, visitor assistance, incident reporting, de escalation, and dependable overnight post coverage guided by assignment instructions and reporting procedures.

- Maintained visible security presence through recurring patrols, observation, customer interaction, and consistent assignment procedure use.
- Monitored common areas and exterior conditions, documenting unusual activity through established reporting channels.
- Responded to disturbances and safety incidents with de escalation, clear direction, and appropriate site procedures.
- Guided visitors and employees near entry points while remaining attentive to changing security conditions.
- Prepared accurate shift logs and incident narratives covering events, actions taken, and unresolved conditions.
- Built dependable overnight coverage through punctual attendance, complete patrols, and orderly relief officer handoffs.

PROJECTS

Manufacturing Site Patrol Coverage 2026

A practical coverage initiative focused on visible patrols, perimeter awareness, access guidance, and clear handoffs. Consistent routines helped people feel safer during changing afternoon and overnight conditions.

Emergency Response Documentation 2025

Incident notes became a quiet form of care for coworkers and site contacts. Clear timelines supported sound follow up after alarms, disturbances, medical calls, and other urgent events.

LEADERSHIP & AWARDS

- Recognized by supervisors for dependable post coverage and complete shift handoffs across overnight operations.
- Trusted with calm incident communication during alarms, disturbances, medical calls, and changing facility conditions.

EDUCATION

High School Diploma

Elgin High School GPA: 0 2021 Elgin, IL

Coursework: Safety procedures, communication, physical education, workplace readiness

CERTIFICATIONS

- Illinois Permanent Employee Registration Card 2022
- CPR, AED and First Aid, American Red Cross 2025

TECHNICAL SKILLS

- Patrol Operations: Scheduled patrols, random patrols, foot patrols
- Facility Security: Manufacturing facilities, distribution facilities, commercial properties
- Access Procedures: Entrances, controlled areas, visitor direction
- Incident Reporting: Incident reports, daily activity logs, factual timelines
- Emergency Response: Alarms, medical calls, disturbances
- Safety Practices: Safety observations, site procedures, post orders
- Communication Methods: Radio communication, supervisor notifications, shift handoffs
- Perimeter Security: Doors, gates, parking areas
- Credentialing: Illinois PERC, unarmed assignments, background investigation
- First Aid Training: CPR, AED, First Aid

PROFESSIONAL AFFILIATIONS

- Illinois security workforce, supporting professional practice through current PERC credentials and assignment readiness.

- American Red Cross training community, applying CPR, AED, and First Aid knowledge during facility operations.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST