

Wyatt Greene

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SUMMARY

Senior medical imaging clinical consultant with 9 years of progressive healthcare technology experience across **PACS**, cardiovascular imaging, implementation, workflow optimization, training, and technical escalation. Leads complex projects from discovery through go live while advising physicians, technologists, **clinical systems administrators**, sales, service, engineering, and product teams. Advanced capability in Synapse PACS, RIS, CV reporting, digital radiography, ultrasound, digital mammography, **end to end testing**, **image quality troubleshooting**, and customer education. Experienced mentoring clinical consultants and translating clinical workflow requirements into practical system configurations and product capabilities. Applies structured problem solving, validated training practices, vendor credentialing, quality management processes, U.S. FDA medical device requirements, and ISO 13485 principles in regulated healthcare environments. Supports remote and onsite implementations, strategic demonstrations, software validation, and post go live escalation.

EXPERIENCE

Senior Clinical Imaging Consultant

January 2023 - Present

MedAxis Informatics

Raleigh, NC

Leads enterprise medical imaging implementations, upgrades, optimization, clinical validation, training, and second level escalation across remote and onsite customer environments. Guides cross functional teams through workflow decisions, testing, release validation, go live support, and sustained customer outcomes.

- Led **Synapse PACS workflow analysis**, translating clinical needs into configurations that improved adoption across enterprise imaging teams.
- Configured CV reports and validated clinical workflows through **end to end testing** before customer go live.
- Resolved image quality and application issues through structured troubleshooting, restoring dependable clinical operations during escalations.
- Delivered **onsite education** and remote training for physicians, **technologists**, and administrators, improving confidence during system transitions.
- Mentored Clinical Consultant staff through complex cases, documentation reviews, and practical customer communication coaching.
- Coordinated service, engineering, integration, sales, and product teams through release validation and post **go live support**.

Clinical Consultant II

July 2020 - December 2022

Pinnacle Imaging Solutions

Durham, NC

Managed clinical consulting assignments for PACS and cardiovascular imaging customers, supporting workflow discovery, system configuration, testing, education, go live readiness, and customer service escalation. Partnered with clinical and technical stakeholders to improve usability and delivery quality.

- Analyzed radiology and cardiology workflows, documenting configuration decisions for PACS, **RIS**, and **CV** implementations.
- Supported **digital radiography**, **ultrasound**, and mammography upgrades through test planning, validation, and issue tracking.
- Provided go live coverage and second level application support, helping clinical users resolve urgent workflow questions.
- Created training materials and delivered demonstrations that connected product capabilities with daily physician and technologist workflows.
- Partnered with **customer service**, technical assistance, and **engineering** teams to close recurring application support issues.
- Maintained project records, quality documentation, and stakeholder handoffs across remote and onsite engagements.

PACS and Cardiovascular Applications Specialist

June 2017 - June 2020

CardioVista Health Technologies

Greensboro, NC

Supported PACS administration and cardiovascular applications across clinical imaging environments, combining **application troubleshooting**, workflow translation, user education, and implementation support. Built practical knowledge of regulated **medical technology**, clinical operations, and customer service delivery.

- Supported PACS and cardiovascular applications for radiology, cardiology, and diagnostic imaging users across hospital environments.
- Mapped clinical requirements into practical workflows for CV reporting, image review, and cardiovascular study distribution.
- Performed application testing and image quality checks before production changes, reducing avoidable issues during deployment.
- Trained **physicians**, **sonographers**, technologists, and administrators through demonstrations, practice sessions, and workflow focused guidance.
- Documented technical issues for service and engineering teams, improving escalation clarity and resolution follow through.
- Applied **vendor credentialing**, **safety practices**, and regulated quality processes during onsite hospital support.

PROJECTS

Enterprise Imaging Workflow Optimization 📅 2024

Improved imaging workflow decisions through structured discovery, clinical validation, configuration review, and stakeholder education across PACS and cardiovascular applications.

Cardiovascular Reporting Validation 📅 2022

Validated CV reporting workflows with clinicians and technical teams, documenting test results, training needs, and production readiness.

LEADERSHIP & AWARDS

- Selected as a senior clinical resource for complex medical imaging escalations and customer workflow decisions.
- Recognized by project teams for clear clinical translation across physicians, technologists, service, engineering, and product groups.
- Provided peer mentoring for clinical consultants supporting PACS implementations, training, and go live operations.

EDUCATION

Bachelor of Science in Health Informatics

2017

University of North Carolina at Greensboro GPA: 0

Greensboro, NC

Coursework: PACS administration, clinical systems, healthcare technology, medical imaging

CERTIFICATIONS

- Registered Diagnostic Cardiac Sonographer 📅 2018
- ARRT Registered Technologist, Radiography 📅 2017

TECHNICAL SKILLS

- **PACS Platforms:** Synapse PACS, PACS administration, image distribution
- **Clinical Systems:** RIS, CV reporting, clinical systems administration
- **Imaging Modalities:** Digital radiography, ultrasound, digital mammography
- **Testing and Validation:** End to end testing, clinical validation, release validation
- **Microsoft Office:** Microsoft Word, Microsoft Excel, Microsoft PowerPoint
- **Quality Systems:** Quality management systems, ISO 13485, validated documentation
- **Regulatory Compliance:** U.S. FDA requirements, medical device compliance, safety practices
- **Clinical Education:** Onsite education, remote education, training documentation
- **Support Operations:** Technical Assistance Center support, second level escalation, go live support
- **Workflow Services:** Workflow analysis, workflow optimization, strategic account consultation

SKILLS

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|-----------------------|----------------------|--------------------------|------------------------|
| • Workflow analysis | • Image quality | • End to end testing | • Vendor credentialing |
| • Clinical validation | • Troubleshooting | • Software validation | • Quality management |
| • Go live support | • Customer education | • Technical escalation | • Microsoft Office |
| • PACS administration | • CV reporting | • Strategic consultation | |

PROFESSIONAL AFFILIATIONS

- Healthcare Information and Management Systems Society, professional member.
- Society for Cardiovascular Imaging Technology, clinical imaging professional member.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST