

Jonathan Hail

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SUMMARY

Experienced Senior Network/Systems Tools Engineer with over 16 years in system architecture design, performance optimization, and data management. Expertise in implementing secure, scalable solutions for network operations. Recognized for collaborative problem-solving tendencies and analytical skills that drive impactful results across complex technical environments. Proven track record with REST API integrations, container technologies like Kubernetes, and coordinating with cross-departmental teams to streamline workflows and enhance overall compliance. Committed to contributing expertise necessary for driving operational excellence in innovative IT landscapes.

EXPERIENCE

Senior Network/Systems Engineer

March 2021 - Present

Advanced Networks Solutions

Santa Fe, NM

Lead a senior engineering team responsible for tailored network configurations and innovations, impacting resilience and security levels. Oversaw the transformations for major network operations enhancing long-term strategic goals.

- Designed robust network management frameworks that enhanced security measures and achieved operational uptime improvements.
- Automated critical maintenance processes through Python scripting, significantly reducing manual workload and increasing team efficiency.
- Facilitated API integration projects connecting disparate systems, resulting in seamless data flow and heightened interoperability.
- Instituted proactive monitoring processes which mitigated system bottlenecks effectively, ensuring high responsive performance.
- Actively collaborated with stakeholders to uphold strict compliance throughout audits, maintaining a flawless compliance record.
- Develop comprehensive documentation contributing towards streamlined onboarding for new staff within the engineering department.

Network Engineer

June 2016 - February 2021

Tech Innovations LLC

Rio Rancho, NM

Drove the successful implementation of containerized solutions while supporting enterprise-wide network enhancements through consultation.

- Implemented progressive containerized deployment strategies utilizing Kubernetes, enabling swift scaling under load demands.
- Guided junior engineers on best practice security guidelines, therefore fostering a robust culture of compliance and varied roles.
- Devised troubleshooting protocols leading toward an impressive first-contact resolution rate, fortifying user satisfaction metrics.
- Managed data integration tasks optimizing timely access across key applications while enhancing operational reporting accuracy.
- Shared insights during cross-department initiatives improving resource allocation ultimately reducing unnecessary costs.
- Promoted collaboration during interdepartmental activities, showcasing leadership capabilities regarding technology upgrades.

Network Administrator

January 2014 - May 2016

Future Tech Solutions

Albuquerque, NM

Executed installation, oversight, and optimization of Linux-based networks, ensuring their reach across diverse applications.

- Effectively handled Linux environment operational needs, promoting optimal service delivery under tight schedules.
- Streamlined reporting mechanisms via automation, achieving significant reductions in time spent on manual entries.
- Supported the development of infrastructure plans aligning with future capacities enabling efficient project kickoffs.
- Directed team training sessions equipping employees with crucial skills leading into improved performance metrics across benchmarks.
- Maintained technological relationships nurturing vendor collaboration to resolve any issues pragmatically enhancing uptime reliability.
- Curated documents for capturing operational details creating a significant reference point for ongoing management.

LEADERSHIP & AWARDS

- Awarded Employee of the Year for 2022 at Advanced Networks Solutions due to exceptional leadership in network optimization.
- Recognized by Tech Innovations LLC for outstanding mentorship contributions which improved junior staff performance.

EDUCATION

Bachelor's Degree in Computer Science

2010

University of New Mexico GPA: 3.7

Albuquerque, NM

Coursework: Networking, Programming, Data Structures, Database Management

CERTIFICATIONS

- DoD 8140 IAT Level 2 Compliance Certification 📅 2020
- Kubernetes Administrator Certification 📅 2021
- Linux Professional Institute Certification (LPIC-1) 📅 2018

TECHNICAL SKILLS

- **Operating Systems:** Linux, RHEL, CentOS
- **Containers & Orchestration:** Kubernetes, Docker, OpenShift
- **Scripting Languages:** Python, Ansible, PowerShell
- **Networking Protocols:** TCP/IP, BGP, OSPF
- **Monitoring Tools:** Nagios, Zabbix, Grafana
- **API Standards:** REST, SOAP, JSON
- **Version Control Systems:** Git, SVN, Mercurial
- **Cloud Platforms:** AWS, Google Cloud, Azure
- **Database Management:** MySQL, PostgreSQL, MongoDB
- **Security Compliance Frameworks:** NIST, ISO 27001, HIPAA

SKILLS

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|---------------------------|----------------------------|----------------------------------|------------------------------|
| • Network Architecture | • Performance Monitoring | • Automation Scripting | • Project Coordination |
| • Container Orchestration | • Data Management | • Technical Mentoring | • Capacity Planning |
| • Linux Administration | • Troubleshooting Analysis | • Compliance Verification | • Network Security Practices |
| • API Development | • Documentation Skills | • Cross-Functional Collaboration | |

PROFESSIONAL AFFILIATIONS

- Member of the IEEE Computer Society, engaging in conferences to remain updated on industry advancements.
- Active participant in local tech community events focusing on cybersecurity trends and technologies.

LANGUAGES

- English (Native)
- Spanish (Proficient)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST