

Asha Todd

Senior Staff Pharmacist, Specialty Pharmacy

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STRENGTHS

- 🔍 **Clinical Review**
Caught unclear directions and incomplete orders early, giving prescribers a clear path toward safe, accurate fulfillment.
- ♥ **Patient Counseling**
Patients received practical guidance on specialty therapies, interactions, and adherence, with questions handled in plain language.
- 👥 **Operational Leadership**
Technicians and newer pharmacists had a reliable resource for queue decisions, workflow exceptions, and quality questions.
- 🔊 **Issue Resolution**
Shipment delays and dispensing concerns moved forward through calm coordination with patients, prescribers, and service teams.
- ♥ **Regulatory Judgment**
Controlled substance reviews followed required checks and documentation, with questionable orders escalated through proper channels.

SKILLS

Prescription Review
Patient Counseling
Drug Interactions
Controlled Substances
Quality Assurance
Order Processing
Prescriber Communication
Problem Solving Customer Service
Timeline Management
Pharmacy Leadership
Regulatory Compliance

SUMMARY

Licensed pharmacist with eight years of experience across specialty, mail order, community, and **high volume pharmacy operations** supporting **patients with chronic and complex conditions**. Active **Ohio pharmacist license** remains in good standing, supported by strong practice in prescription interpretation, clinical review, **controlled substance validation**, medication counseling, drug interaction assessment, and regulatory compliance. Daily work includes final verification, prescriber clarification, transfer authorization, preferred medication evaluation, technician oversight, quality assurance, and resolution of shipment or dispensing concerns. Clear communication with patients, prescribers, pharmacists, technicians, fulfillment teams, and customer service partners keeps orders accurate and timelines visible. Experience training developing staff and adapting priorities during changing workloads supports safe, responsive pharmacy operations that protect patients and sustain reliable service.

EXPERIENCE

Senior Staff Pharmacist, Specialty Pharmacy

Cardinal Ridge Specialty Pharmacy 📅 August 2022 - Present 📍 Columbus, OH

Lead final review and **quality oversight** for specialty prescriptions serving **patients with chronic and complex conditions**. Guide technicians and developing pharmacists, resolve clinical and service exceptions, and coordinate fulfillment, benefits, customer service, and prescriber teams across changing volume.

- Verified specialty prescriptions and system entries before dispensing, protecting clinical accuracy for chronic therapy patients.
- Clarified drug names, strengths, directions, quantities, and authorizations with prescribers and patients before fulfillment.
- Validated **controlled substance prescriptions** and documented exceptions through established **clinical review** channels.
- Counseled patients on specialty therapy use, adherence, precautions, and potential **drug interactions** during treatment.
- Coached technicians and developing pharmacists on workflow exceptions, verification practices, and quality standards.
- Resolved **lost shipments**, dispensing concerns, transfers, and outstanding orders with cross functional service teams.

Staff Pharmacist, Mail Order Pharmacy

Midwest Clinical Mail Pharmacy 📅 July 2020 - July 2022 📍 Westerville, OH

Managed high volume mail order verification, clinical clarification, patient counseling, technician queues, and competing production priorities. Supported accurate fulfillment by combining patient profile review with responsive coordination across physician offices and pharmacy operations.

- Compared prescriber instructions, system data, patient profiles, and medication histories during high volume verification.
- Obtained clarifications, new prescriptions, and **transfer authorizations** from physician offices before **order processing**.
- Reviewed generic and preferred medication opportunities with **prescribers** while preserving intended therapy.
- Provided telephone counseling on **medication use**, precautions, adherence, and interaction concerns for **mail order** patients.
- Corrected technician data discrepancies before verification and reinforced consistent quality practices across work queues.
- Shifted priorities among urgent clarifications, verification queues, customer issues, and service deadlines during **peak volume**.

Pharmacist, Community Pharmacy Services

Buckeye Community Pharmacy Services 📅 July 2018 - June 2020 📍 Gahanna, OH

Service Recovery

CERTIFICATIONS

- Ohio Pharmacist License, Active and in Good Standing 📅 2017
- APhA Pharmacy Based Immunization Delivery Certificate 📅 2017

TECHNICAL SKILLS

- **Prescription Systems:** Prescription verification, patient profiles, clinical checks
- **Clinical Pharmacy:** Medication counseling, drug interaction review, therapy assessment
- **Controlled Substance Practice:** Prescription validity, required records, regulatory review
- **Specialty Pharmacy:** Chronic conditions, complex therapies, specialty fulfillment
- **Mail Order Operations:** High volume processing, shipment tracking, remote workflows
- **Pharmacy Quality:** Quality assurance, accuracy standards, exception review
- **Pharmacy Leadership:** Technician oversight, pharmacist coaching, workflow guidance
- **Prescriber Coordination:** Prescription clarification, transfer authorization, clinical communication
- **Patient Service:** Order status, lost shipments, dispensing concerns
- **Medication Selection:** Generic substitution, preferred medications, formulary alignment

PROFESSIONAL AFFILIATIONS

- Ohio Pharmacists Association, professional pharmacy membership and continuing practice engagement.
- American Pharmacists Association, pharmacy practice and patient care community participation.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST