

# Savannah Hutchinson

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## SUMMARY

Proactive Virtual Clinical Assistant with over two years in ophthalmic settings, providing robust support for patient documentation and examinations. Expertise lies in transcribing medical histories and facilitating initial screenings, enabling a smooth experience for multiple patients per hour. Skilled at utilizing electronic medical record systems and various testing techniques such as visual acuity and tonometry during assessments. Collaborative team member committed to maintaining confidentiality and compliance, while continuously seeking opportunities for improvement. Eager to leverage experiences in optimizing patient care and enhancing practice efficiency.

## EXPERIENCE

### Virtual Clinical Assistant

June 2025 - Present

Visionary Eye Care

Chicago, IL

In this role, supported physicians in capturing comprehensive patient data while ensuring swift documentation processes. Managed detailed history taking and created in-depth records, aiding in efficient decision-making for upcoming treatments.

- Assisted physicians by documenting thorough patient histories, promoting accurate records for ongoing treatment planning.
- Conducted initial assessments including visual acuity testing and tonometry to prepare cases for review.
- Effectively maintained EMR systems to ensure easy access to vital patient details without compromising privacy.
- Collaborated in improving workflow efficiency by stabilizing patient flow amidst varying visit volumes.
- Transcribed physician notes on treatment plans and observation outcomes, aligning documentation practices with regulations.
- Participated in continuous education sessions to keep pace with regulatory changes and best practices in ophthalmic care.

### Ophthalmic Assistant

January 2024 - May 2025

Ophthalmic Solutions

Peoria, IL

Managed clinical operations supporting ophthalmologists through various preliminary examinations. Responsibilities included recording crucial test results and effectively educating patients about procedures.

- Performed essential tests including keratometry and tonometry, enhancing diagnostic accuracy and illuminating further treatment objectives.
- Documented comprehensive family histories and consultations with relatives, strengthening case management efficacy.
- Facilitated timely patient appointments, managing an average of five encounters each hour to optimize clinic operations.
- Fostered profound knowledge regarding ocular procedures and medications to provide invaluable patient guidance.
- Worked closely with the healthcare staff for seamless service delivery, reinforcing patient-centered care approaches.

### Intern, Ophthalmic Technician

August 2023 - December 2023

Springfield Community Hospital

Springfield, IL

Provided experiential learning in clinical settings, engaging with patients while gathering essential medical information. Focused on both accuracy and compassion during preliminary examinations.

- Engaged directly with new patients, articulating examination protocols clearly to reduce anxiety.
- Successfully conducted basic visual field tests, preparing results for physician reviews which influenced treatment decisions.
- Maintained operational readiness by guaranteeing equipment cleanliness and adhering to safety standards.
- Participated actively in training initiatives focused on boosting care delivery and compliance insights.
- Contributed significantly to scheduling and follow-up actions, minimizing wait times for subsequent appointments.

## LEADERSHIP & AWARDS

- Dean's List, Springfield Community College, 2022

## EDUCATION

### Associate of Applied Science in Ophthalmic Technology

2023

Springfield Community College GPA: 3.8

Springfield, IL

**Coursework:** Ophthalmic Testing, Patient Care Protocols, Medical Documentation, Anatomy & Physiology

## CERTIFICATIONS

- Certified Ophthalmic Assistant (COA) 📅 2025

TECHNICAL SKILLS

- **Testing Techniques:** Visual Acuity, Tonometry, OCT
- **Systems:** Angle Grading, Biometry A-scan, Fundus Photography
- **Documentation Skills:** Medical History Taking, Transcription Process, EMR Proficiency
- **Interpersonal Skills:** Communication Skills, Empathy, Trust Building
- **Organizational Tools:** Patient Scheduling, Confidentiality Maintenance, Compliance Adherence
- **Medical Terminology:** Basic Ocular Anatomy, Eye Disease Symptoms, Surgical Protocols
- **Collaboration Platforms:** Team Meetings, Staff Training Workshops, Multi-disciplinary Teams
- **Testing Equipment:** Slit Lamp, A-scan IOLMaster, Visual Field Test Instruments
- **Patient Flow Management:** Tracking Systems, Service Delivery Approaches, Engagement Strategies
- **Regulatory Guidelines:** Compliance Standards, Health Regulations, Ethical Practices

SKILLS

- |                                    |                         |                            |                            |
|------------------------------------|-------------------------|----------------------------|----------------------------|
| • Ophthalmic Testing               | • Time Management       | • Tonometry                | • Surgical Procedures      |
| • Electronic Medical Records (EMR) | • Team Collaboration    | • Ocular Medications       | • Patient Flow Management  |
| • Patient Communication            | • Visual Acuity Testing | • Anatomy Knowledge        | • Confidentiality Measures |
| • Documentation                    | • Keratometry           | • Preliminary Examinations | • Operational Efficiency   |

PROFESSIONAL AFFILIATIONS

- Member, Ophthalmic Technology Student Association, Springfield Community College
- Volunteer, Local Health Fair to promote eye health awareness

LANGUAGES

- English (Native)

ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST